

Fw: IP Details / Kanoria Pg Mahila Mahavidyalaya / Customer Acceptance Letter

1 message

Saurabh Sharmaa <Saurabh.Sharmaa@ril.com>
To: "admin@kanoriacollege.in" <admin@kanoriacollege.in>
Cc: Shalini Tak <Shalini.Tak@ril.com>

From: Saurabh Sharmaa <Saurabh.Sharmaa@ril.com>
Sent: Wednesday, September 2, 2020 4:43 PM
To: karoldileep89@gmail.com <karoldileep89@gmail.com>; admin@kanoria.in <admin@kanoria.in>
Cc: Vishal1 Nigam <Vishal1.Nigam@ril.com>; Shalini Tak <Shalini.Tak@ril.com>
Subject: Fw: IP Details / Kanoria Pg Mahila Mahavidyalaya / Customer Acceptance Letter

Dear Dileep Ji,

As discussed, you have confirm that all the services are running in good condition.
So kindly find the attachment & share the acceptance letter.

Regards
Saurabh Sharmaa

From: Nakul Sharma <Nakul.Sharma@ril.com>
Sent: Wednesday, August 26, 2020 7:53 PM
To: Adminos@kanoriacollege.in <Adminos@kanoriacollege.in>
Cc: Brajendra Gupta <Brajendra.Gupta@ril.com>; Nitin1 Goyal <Nitin1.Goyal@ril.com>; Ajay Bhandari <Ajay.Bhandari@ril.com>; Mithun1 Sarkar <Mithun1.Sarkar@ril.com>; Alok Mathur <Alok.Mathur@ril.com>; Ashish M Gupta <Ashish.M.Gupta@ril.com>; Pankaj1 Kothari <Pankaj1.Kothari@ril.com>; Sahil2 Agarwal <Sahil2.Agarwal@ril.com>; Vikas9 Kum <Vikas9.Kumar@ril.com>; Saurabh Sharmaa <Saurabh.Sharmaa@ril.com>
Subject: IP Details / Kanoria Pg Mahila Mahavidyalaya / Customer Acceptance Letter

Dear Kanoria Pg Mahila Mahavidyalaya Team,

Greeting from Reliance JIO !!!

As we Jio team has successfully delivered and tested ILL link. Same verified by Mr. Dilip (8925011683).

Kindly find below IP details to configure ILL link in your existing network.

Customer Name	WAN IP Pool	CPE WAN IP	WAN Gateway IP	WAN Subnet Mask	DNS	LAN IP Pool	Usable LAN IP's	LAN Gateway IP
Kanoria Pg Mahila Mahavidyalaya	136.232.48.20/30	136.232.48.22	136.232.48.21	255.255.255.252	49.45.0.1	115.243.96.232/29	115.243.96.234 to 115.243.96.238	115.243.96.233

Note 1 :- Please find attached customer acceptance and signoff form too and get it signed and revert back us as soon as possible.

Note 2 :- Below mentioned escalation matrix will only work after acceptance letter signoff from customer end.

For raising an issue with ENOC kindly mail your concern to businesscare@jio.com mentioning your circuit id in mail.

ENOC will resolve the issue and will keep you informed via mail communication.

Circuit ID :- ILL 9315176578 299852448252

Quick 3 Point Grievance Redressal

Update, print and give to customer

Level 0/ 1st contact at Jio



Self Care

MyJio Portal
WWW.Jio.com/enterprise



Wireline Contact Centre

1800 88 99 444



e-Mail Support

enterpriseservices@jio.com



Head- Enterprise Service Fulfilment

Roque Mascarenhas

E-Mail : Roque.Mascarenhas@ril.com

Phone : +91 7977097374

Level 1 contact, post 6 hours of intimation



Jio Enterprise Care (Corporate office)

Sachin Chhabra

E-Mail : Sachin.Chhabra@ril.com

Phone : +91 7021775354

Level 2 contact, post 12 hours of intimation



Jio Enterprise Care (Corporate office)

Mohit Batta

E-Mail : Mohit.batta@ril.com

Level 3 contact, post 24 hours of intimation

Seem
Principal
Kanoria PG Mahila Mahavidyalaya
Kanoria PG Mahila Mahavidyalaya
JAIPUR



Regards,
Nakul Sharma
Enterprise Service Delivery Team
Reliance Jio Infocomm Ltd.,
1st Floor, Plot Number-G467,
Road Number-12, VKI Area, Jaipur – 302013
Mobile: +91 8005890895
Email: nakul.sharma@ril.com

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Virus Warning: Although the company has taken reasonable precautions to ensure no viruses are present in this email. The company cannot accept responsibility for any loss or damage to your system or data caused by any virus that may be present in this email or attachment."

 Customer Acceptance Document_Kanoria Pg Mahila Mahavidyalaya.pdf
542K

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Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR

Customer Acceptance Document

1. Organization Name: Kanoria Pg Mahila Mahavidyalaya
2. Site Address: Kanoria Pg Mahila Mahavidyalaya, Jawahar Lal Nehru Marg Jaipur, Rajasthan
3. Circuit id: ILL_9315176578_299852448252
4. ORN :- EO000000FU9A
5. Services: Internet Leased Line (ILL)
6. Customer Contact Details:

Sr No	Name	email id	Contact Number
1	Dr.Richa Chaturvedi	vainavi_ch@rediffmail.com	9314283539
2	Sanjay Mathur	adminos@kanoriacollege.in	9414869345
3	Dileep Karol(Technical Support)	admin@kanoriacollege.in	7230037667

7. Service details:

Sr No	Parameters	Details
1	Circuit id	ILL_9315176578_299852448252
2	Managed / un-managed services	un-managed services
3	Circuit Bandwidth (Mbps / Gbps)	50 Mbps
4	Media (Fiber / UBR / FTTx)	UBR
5	WAN IP Address with subnet mask	136.232.48.20/30
6	LAN IP Address with subnet mask	115.243.96.232/29
7	Gateway IP Address	136.232.48.21
8	Routing Protocol	NA
9	AS Number in case of BGP	NA
10	Customer facing EDS Port Type (Electrical / Optical)	Electrical
11	Customer facing EDS Port Number	

8. Test Chart for Service parameter(s):


Sr No	Test Parameter	UoM	Observed
1	Latency	ms	27
2	Bandwidth	Mbps / Gbps	54.16 Mbps

For Reliance Jio Infocomm Limited (RJIL)

Name: Ashish M Gupta

Signature: Ashish Gupta

Date: 04-09-2020


Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR


Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR

Customer Acknowledgement

I hereby acknowledge that I have tested the said link and associated services bearing Circuit id # ILL 9315176578 299852448252 and certify that the services are satisfactory and as per design / order basis the above, I hereby authorize Reliance Jio Infocomm Limited (RJIL) to initiate services and billing effective date :- 04/09/2020

Name: Dr. Seema Agrawal

Signature:

Date: 04/09/2020

Company Seal

Seema

Principal

Kanoria PG Mahila Mahavidyalaya
JAIPUR

Seema

Principal

Kanoria PG Mahila Mahavidyalaya
JAIPUR

Customer Information (As per Jio Records)

1	Name of Customer / Organization	Kanoria Pg Mahila Mahavidyalaya	
2	Logical Circuit ID's (if required Annexure can be used)	ILL_9315176578_299852448252	
3	Date of Commissioning of Link (in case of up-gradation, mention date of initial commissioning and date of last up gradation)	26-08-2020	
4	Service Type	ILL	Bandwidth: 50 Mbps
	IP Address (in case of ILL)	Dynamic <input type="checkbox"/> Static <input checked="" type="checkbox"/> In case of Static mention Static IP allocated: WAN IP pool--- 136.232.48.20/30 LAN IP pool----- 115.243.96.232/29	
5	Installation Address *The address should be the same as provided at the time of installation	Kanoria Pg Mahila Mahavidyalaya, Jawahar Lal Nehru Marg Jaipur, Rajasthan	
6	Account Manager Name and Contact Details	Mr. Vikas Kumar	
7	Date of Inspection	26/08/2020	
8	Type of Inspection	First <input checked="" type="checkbox"/> Periodic <input type="checkbox"/>	
PHYSICAL INSPECTION OBSERVATIONS			
1	Contact Person Name	Name:	Designation:
2	Contact Details		
	Name:		
	Mobile Number:		
	Email id:		
3 (a)	OSP Registration Number & Date (If applicable)	OSP (Other Service Provider) <input type="checkbox"/> ISP <input type="checkbox"/> Telemarketer <input type="checkbox"/> Others <input type="checkbox"/>	
3 (b)	ISP License Number and Date (If applicable)		
3 (c)	Telemarketer Registration Number and Date (If applicable)		
4	Whether the connection is used for Application Services like Telemedicine/Telebanking/Tele-Education/Tele-Trading/E-Commerce/Call Centre/Network Operating Centre/Vehicle tracking System/Long Range Alarm/Bill Payment Terminal etc. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		

Seema
Principal

Kanoria PG Mahila Mahavidyalaya
JAIPUR

Seema
Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR

Ashish Kumar

Ashish M Gupta

Signature and code of the verifying Person

(Authorized Person from Jio)

Stamp/Seal of the verifying agency

Declaration/Undertaking from applicant/Client

I/We hereby declare and confirm that

1. I/We are using the connection as per attached network diagram for bonafide usage and for the purpose declared by me/us at the time of subscribing to these connections and these connections are not interconnected with any PSTN, PLMN, GMPSC network.. I/We are not indulged in any unauthorized activities/usage or provision of any services which require prior licensing or permission from designated authorities.
2. I/We have intimated to the Licensor (Copy to respective TERM Cell) in a quarterly report the details of ISP nodes or points of presence with their locations and number of broadband/leased/dialup subscriber.(only in case of ISP customer)
3. I/We have given to the Licensor one month prior notice (Copy to respective term Cell) as required as per terms and condition of ISP License agreement in case new nodes to be installed.(only in case of ISP customer)

Signature of authorized person & Company Seal/Stamp

Deenu
Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR

 / /
Date

Note:

- I. Network Diagram should be collected from the customer or should be drawn by the verification agent as per the observations.
- II. In case of OSP customer, approved network diagram by TERM Cell should be collected.

Note :- Customer Internal network beyond handover server has not been shared by customer.

Deenu
Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR

For Jio Use Only:

1	Name of Customer	Kanoria Pg Mahila Mahavidyalaya
2	Circuit ID	ILL_9315176578_299852448252
3	Date of Inspection	26/08/2020
4	Network Diagram Verified & Updated	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
5	Whether the installation address is Matching with Jio records?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
6	Name of the verification agency (wherever applicable)	N/A
7	Name of executive carrying out Verification.	
8	Remarks/Any other observation found at site	N/A
9	Result of Verification	Positive <input checked="" type="checkbox"/> Negative <input type="checkbox"/>

Note:

- In case of any suspicion about the nature of the business carried out/observed, the same has to be brought to the knowledge of concerned Account Manager and CS team on immediate basis.
- Any Additional documents collected at the time of physical inspection must be handed over to the JC Onboarding team for records.

Ashish Kumar

Signature of the verifying person
(Authorized Person form Jio)

Seema

Stamp/Seal of the verifying agency

Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR.

Seema
Principal
Kanoria PG Mahila Mahavidyalaya
JAIPUR