



(NAAC Accredited, Affiliated to the University of Rajasthan, Jaipur)

KANORIA PG MAHILA MAHAVIDYALAYA JAIPUR

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Notice (Session 2023-24)

Date- 13-07-2023

विद्यार्थी शिकायत निवारण प्रकोष्ठ

Students Grievance Redressal Cell

समस्त छात्राओं को सूचित किया जाता है कि दो शिकायत पेटियाँ – एक पुस्तकालय एवं दूसरी कैंटीन में रखी गई हैं। आप अपनी कॉलेज संबन्धी कोई भी सुझाव/समस्या/शिकायत लिखकर इन पेटियों में डाल सकते हैं। आप आश्वस्त रहें, आपकी पहचान गोपनीय रखी जायेगी।

नोट : अपनी पर्ची पर दिनांक अवश्य अंकित करें। छात्राएँ निम्नलिखित ईमेल आईडी पर अपनी शिकायत/सुझाव भेज सकती हैं—studentsgrievance.rc@kanoriacollege.in

The Students Grievance Redressal Cell has placed two suggestion boxes. One in front of library and another in canteen. If students have any suggestions /problems /complains, they can put their slips in the boxes. Secrecy shall be maintained regarding your identity. Kindly also mention date on your slip (optional). You can e-mail us at the following e-mail ID-

studentsgrievance.rc@kanoriacollege.in

Committee Members:

Dr. Sarika Kaul (Convenor)

Dr. Aparna B. Rathore

Dr. Priyanka Khurana

Dr. Sweety Mathur


Principal

Session 2023-24

Notices regarding Students Grievance
Redressal Cell were put up on all
notice boards on 13th July 2023

19.7.2023.

Student Grievance Redressal Cell meeting was held on 19th July 2023. The meeting was chaired by the Principal. Both the complaint boxes - one in the Canteen and other in the front of library were opened.

* Library box -
Complaint received - 2.

- 1) Complaint regarding providing facility of wi-fi in the library for the students. - BA III year students
- 2) Complaint for wi-fi facility in library by students of - B Com II year.

* Canteen box -
Complaint received - NIL.

* Total complaint received = 2.

* No e-mail complaint received.

All the complaints were forwarded by Principal Madam to the respected departments for further action.

Members Present :- (19.7.2023)

Principal, Dr Seema Agrawal Seema
(Chairperson)

Convener, Dr Sarika Kaul Sarika

Dr Aparna B. Rathore

Aparna

Dr Priyanka Khurana

Priyanka

Dr Sweety Mathur

Sweety

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
19.7.2023

Respected Madam,

Following is/are the complaints received as on 19.7.2023

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes **2**

Total= **2**

Nature of Complaint:

- Canteen
- ✓ Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.. *Sarika*
19/7/2023 (Convenor)

Dr. Aparna Rathore.. *Aparna*
19/7/23 (Science)

Dr. Priyanka Khurana .. *Priyanka*
19/7/23 (Commerce)

Dr. Sweety Mathur .. *Sweety*
19/7/23 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

19/7/2023

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint

2 complaints received for wifi - facility to be provided to students in the library. Complaint by B.A III year and B.Com II year students.

Complaint forwarded to (Name & designation of the Person) Dr. Ranjula Jain, Vice Principal College Development

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

19/7/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Complaints received for wifi-facility to be provided to students in the library. Complaint by BA III year and B.Com II year student.

Action Taken by the Person concerned

* Cyber room facility with internet is available in the library which can be availed by students.

Complaint Resolved -Status & Date. RESOLVED - 20/7/2023

Signature of the Person Concerned Ranjula Jais

Signature of the Principal ✓ Same

Committee -Students Grievance Redressal Cell-

Signature of Convenor Sanika
20/7/2023

Signature of the Member from Science Arjun

Signature of the Member from Commerce Shubham
20/7/23

Signature of the Member from Arts Shubh

20/7/2023

Students Grievance Redressal Cell meeting was held on 26th July 2023. The meeting was chaired by Principal madam.

Both Complaint boxes one in Canteen and one in front of Library were opened.

* Canteen Box - NIL
No Complaint Received

* Library Box - NIL
No Complaint Received

* No E-mail complaint Received

Members Present -

Principal, Dr Seema Agrawal

Dr. Sanku Kaul

Dr. Aparna B. Rathore

Dr. Poojanka Kharene

Dr. Sweety Mathur

Jeenu

Aarika

Agam

Rajendra

Deep

26/7/2023

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
26.7.2023

Respected Madam,

Following is/are the complaints received as on 26.7.2023

- 1) Online via email... NIL.....
- 2) Offline- After opening the 2 boxes NIL.....

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul... Sarika Kaul / 26/7/2023 (Convenor)

Dr. Aparna Rathore... Aparna Rathore / 26/7/23 (Science)

Dr. Priyanka Khurana... Priyanka Khurana (Commerce)

Dr. Sweety Mathur... Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

2/8/23

Students Grievance Redressal Cell meeting was held on 2nd August 2023. The meeting was chaired by Principal madam.

Both complaint boxes one in Canteen and one in front of Library were opened.

* Canteen Box - NIL
NO Complaint received

* Library Box - NIL
NO Complaint received

* No E-mail complaint received

Members present -

Principal Dr. Seema Agrawal ~~Seema~~
Dr. Sarika Kaul ~~Sarika~~
Dr. Aparna B. Rathore ~~Aparna~~
Dr. Poojanka Khosla ~~Poojanka~~
Dr. Sweety Mathur ~~Sweety~~

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
2-8-2023

Respected Madam,

Following is/are the complaints received as on 2-8-2023


- 1) Online via email....NIL.....
- 2) Offline- After opening the 2 boxes ...NIL.....

Total= ...NIL.....

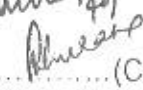
Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..  (Convener)

Dr. Aparna Rathore  (Science)

Dr. Priyanka Khurana  (Commerce)

Dr. Sweety Mathur  (Arts)

Committee -Students Grievance Redressal Cell

10 Aug 2023

Students Grievance Redressal Cell meeting was held on 10th August 2023. The meeting was chaired by Principal, Madam, Dr. Seema Agrawal.

Both the boxes, one in Canteen and one in front of library were opened.

* Canteen Box - Nil - No Complaints Received

* Library Box - Nil - No Complaint Received.

* No E-mail Complaints Received

Members Present

Principal, Dr. Seema Agrawal

Dr. Sakshi Kaul

Dr. Aparna B Rathore

Dr. Poojanika Khurana

Dr. Sushil Mathur

Secretary

Sanjay

Ashwini

Rohit

Sushil

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
10.8.2023

Respected Madam,

Following is/are the complaints received as on 10.8.2023

- 1) Online via email... NIL
- 2) Offline- After opening the 2 boxes ... NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul. *Sarika* (Convenor)
10/8/2023

Dr. Aparna Rathore *Aparna* (Science)
10/8/2023

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

16 August 2023

Students Grievance Redressal Cell meeting was held on 16th August 2023. The meeting was chaired by Principal madam.

Complaints

Both the boxes, one in Canteen and one in front of Library were opened.

* Canteen Box - NIL
No Complaint Received

* Library Box - NIL
No Complaint Received

* No Email Complaint Received

Members present

Principal	Dr. Seema Agrawal	Seema
	Dr. Sarika Kaul	Sarika
	Dr. Poojanka Khurana	Poojanka
	Dr. Arlene B. Rathore	Arlene
	Dr. Sweety Mathur	Sweety

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
16.8.2023

Respected Madam,

Following is/are the complaints received as on 16.8.2023

- 1) Online via email... NIL
- 2) Offline- After opening the 2 boxes ... NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul... Sarika (Convenor)
16/8/2023

Dr. Aparna Rathore... Aparna (Science)
16/8/2023

Dr. Priyanka Khurana... Priyanka (Commerce)

Dr. Sweety Mathur... Sweety (Arts)

Committee -Students Grievance Redressal Cell

23/8/23

Students Grievance Redressal Cell meeting was held on 23/8/2023. The meeting was chaired by Principal madam.

Both the complaint boxes, one in Canteen and one in front of Library were opened.

* Canteen Box - NIL
No Complaint Received

* Library Box - NIL
No Complaint Received

* No E-mail Complaint Received

Members Present:

Principal, Dr. Seema Agrawal

Dr. Sarika Kaul

Dr. Aparna B. Katture

Dr. Sweety Mittal

Dr. Piyanka Khurana

Sarika

Sarika

Aparna

Sweet

Piyanka

23/8/2023

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
23.8.2023

Respected Madam,

Following is/are the complaints received as on 23.8.2023

- 1) Online via email... NIL
- 2) Offline- After opening the 2 boxes ... NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul. *Sarika* (Convenor)
23/8/2023

Dr. Aparna Rathore *Aparna* (Science)
23/8/23

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

31/8/2023

Students Grievance Redressal Cell Meeting was held on 31/8/2023. The meeting was chaired by Principal Madam.

Both the complaint boxes, one in Canteen and one in front of Library were opened.

* Canteen Box - NIL
No Complaint Received

* Library Box - NIL
No Complaint Received

* No E-mail Complaint Received

Members Present:

Principal, Dr. Seema Agrawal Seema

Dr. Sarika Kaul Sarika

Dr. Aparna B. Rathore Aparna 31/8/2022

Dr. Priyanka Khurana Priyanka

Dr. Sweety Mathur Sweety

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
31.8.2023

Respected Madam,

Following is/are the complaints received as on 31.8.2023

- 1) Online via email... NIL
- 2) Offline- After opening the 2 boxes ... NIL

Total= ... NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul... (Convenor)

Dr. Aparna Rathore... (Science)

Dr. Priyanka Khurana ... (Commerce)

Dr. Sweety Mathur ... (Arts)

Committee -Students Grievance Redressal Cell

6/9/2023

Student Grievance Redressal Cell meeting was held on 6th September 2023. The meeting was chaired by Principal Madam.

Both the complaint boxes one in the Canteen and other in front of the Library were opened.

- * Canteen Box - NIL
No complaint received.
- * Library box - NIL
No complaint received.
- * No e-mail complaint received.

Members Present :-

Principal (Chairperson) Dr Seema Agrawal

Convenor Dr Sarika Kaul

Dr Aparna B Rathore

Dr Priyanka Khurana

Dr Sweety Mathur

Seema

6/9/2023

Seema

Seema

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
6.9.2023

Respected Madam,

Following is/are the complaints received as on 6.9.2023

- 1) Online via email...NIL
- 2) Offline- After opening the 2 boxes ...NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul (Convenor)

Dr. Aparna Rathore (Science)

Dr. Priyanka Khurana (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

13/9/2023

Student Grievance Redressal Cell meeting was held on 13th September 2023. The meeting was chaired by Principal Madam.

Both the complaint boxes one in the Canteen and other in front of the library were opened.

* Canteen Box - NIL
No complaint received

* Library Box - NIL
No complaint received

* No e-mail Complaint received.

Members Present :-

Chairperson, Principal, Dr. Seema Agrawal Seema
Convener, Dr. Sarika Kaul Sarika
Dr. Aparna B. Rathore Aparna 1319
Dr. Priyanka Khurana Khurana
Dr. Sweety Mathur Sweety

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
13.9.2023

Respected Madam,

Following is/are the complaints received as on 13.9.2023

- 1) Online via email... NIL
- 2) Offline- After opening the 2 boxes ... NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul... (Convenor)

Dr. Aparna Rathore... (Science)

Dr. Priyanka Khurana... (Commerce)

Dr. Sweety Mathur... (Arts)

Committee -Students Grievance Redressal Cell

20/9/2023.

Student Grievance Redressal Cell meeting was held on 20th September 2023. The meeting was chaired by Principal Madam.

Both the complaint boxes, one in the Canteen and other in the front of library were opened.

* Canteen box = 3 complaints received.

- 1). Student complaint regarding a need for more staff in the canteen. Service is poor.
- 2). The walls of canteen should be painted and A/C required in canteen by students.
- 3). Kurkure, Chips - Packaged snack to be provided in the Canteen with reference to the hostel students.

* Library box = 6 complaints received

- 1). Complaint regarding a separate section for B.Sc. Part I students as there are more than 100 students in the class and there is no space left to sit.
- 2). Complaint regarding extra fan in room no. 29. as it is very hot room.

3). Sanitary pad vending machines are not working. No product comes out on inserting coins.

4). The wash rooms are never clean and taps are not running properly.

5) ~~The~~ The students complaint received regarding - Banishing from reading or studying in reference room.

6) The timing of library should be increased and should start at 8:00 AM or 8:30 AM.

* No email complaint received.

* Total Complaint received = $3+6=9$ Complaints.

All complaints were forward by Principal Madam to the respected departments for further action.

Members Present :-

Chairperson, Principal, Dr. Seema Agarwal Seema

Convenor, Dr. Saurika Kaul Saurika

Dr. Aparna B. Rathore Aparna

Dr. Priyanka Khurana Priyanka

Dr. Suleety Mathur Suleety

20/9/2023

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
20.9.2023

Respected Madam,

Following is/are the complaints received as on 20.9.2023

- 1) Online via email.....NIL.....
2) Offline- After opening the 2 boxes 9 C 6-library Box & 3 (Canteen) Box

Total= 9

Nature of Complaint:

- Canteen - 3
- Infrastructure & other amenities - 3
- Library - 2
- HR
- Cultural
- Administrative - 1
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul. Sarika (Convenor)
20/9/2023

Dr. Aparna Rathore. Aparna (Science)
20/9/2023

Dr. Priyanka Khurana Priyanka (Commerce)

Dr. Sweety Mathur Sweety (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

20.9.2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint

Complaint by BSc I year student to create one more section as there are more than 100 student in a class and not getting space to sit.

Complaint forwarded to (Name & designation of the Person) Principal, Dr. Seema Agrawal

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

Atten

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Complaint by B.Sc I year student to create one more section as there are more than 100 student in a class and not getting space to sit.

Action Taken by the Person concerned: Attendance of Botany, Chemistry, and zoology of Part I is needed for section division. Collect attendance from 10th to 20th Sept 2023. Jeenu

Attendance of the students were analyzed and it was found that the strength of students in classes of various subject was not more than 90, so not recommended for 2nd section.

Complaint Resolved -Status & Date: resolved. Rajans 21/9/23

Signature of the Person Concerned: Rajans 20/9/23

Signature of the Principal: Jeenu 20/9/2023

Committee -Students Grievance Redressal Cell-
Signature of Convenor: Arinika 20/9/2023

Signature of the Member from Science: Arinika

Signature of the Member from Commerce: Rajans 20/9

Signature of the Member from Arts: Jeenu

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

20/9/2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint (1) Washroom cleanliness

(2) Vending machine not working

(3) Required extra fan in Room 29

(4) More staff required - service related complaint in canteen

(5) More demand for snacks, chips, kuskus etc in canteen

(6) Permission to sit in Reference Room

(7) Library ^{time} to be increased (8) Canteen need to be beautified with paint

Complaint forwarded to (Name & designation of the Person) Dr. Rangila Jain,

vice principal, College Development

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

20/9/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint ① Washroom cleanliness.....

② Vending machine not working.....

③ Required extra fan in Room no. 29.....

④ More staff required. Service related complaint in canteen.....

⑤ Demand for snacks, chips, kuskus etc. in canteen.....

⑥ Canteen need to be beautified with painting.....

⑦ Permission to sit in reference room ⑧ Library time to be increase.....

Action Taken by the Person concerned ① Washroom cleaned by non-teaching staff &

Urban Clap professionals ② Vending machine properly functional.....

③ Extra fan installed in Room no. 29 ④ More staff recruited in Canteen.....

for fast service ⑤ More Snacks, Kuskus, chips etc. ordered in.....

Canteen for students ⑥ Canteen painted & beautified by students of.....

Drawing & Painting ⑦ All students are allowed to sit in reference room.....

⑧ Library time is already sufficient from 9:00 AM to 5:00 PM.....

Complaint Resolved - Status & Date..... RESOLVED from 20/9/2023 to.....

..... 25/9/2023.....

Signature of the Person Concerned..... Ranjita J.....

Signature of the Principal..... Jeeva.....

Committee - Students Grievance Redressal Cell -
Signature of Convener..... Jeeva.....

..... 25/9/2023.....

Signature of the Member from Science..... Jeeva.....

Signature of the Member from Commerce..... Jeeva.....

Signature of the Member from Arts..... Jeeva.....

26/9/2023

Student Grievance Redressed Cell meeting was held on 26th September 2023. The meeting was chaired by the Principal.

Both the complaint boxes, one in front of the library and one in canteen were opened.

* Canteen box = No complaint received

* Library box = No complaint received.

* Email - no complaint received.

* Total complaint received = NIL.

Members present :-

Chairperson, Principal, Dr Seema Agrawal Seema

Convener, Dr Sarika Kaul - Sarika

Dr Aparna B Rathore Aparna

Dr Priyanka Khurana Priyanka

Dr Sweety Mathur Sweety

External invitee :-

Dr Sumita Mathur. Sumita

Vice Principal Commerce

Dr Manisha Mathur. Manisha

Vice Principal Arts

Dr Ranjana Agarwal Ranjana

Vice Principal Science

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

26/9/2023

Respected Madam,

Following is/are the complaints received as on 26/9/2023

- 1) Online via email.....NIL
2) Offline- After opening the 2 boxesNIL

Total=NIL.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
26/9/2023 (Convenor)

Dr. Aparna Rathore.....
26/9/2023 (Science)

Dr. Priyanka Khurana.....
26/9/2023 (Commerce)

Dr. Sweety Mathur.....
26/9/2023 (Arts)

Committee -Students Grievance Redressal Cell

3/10/2023

- Student Grievance Redressal Cell meeting was held on 3rd October 2023. The meeting was chaired by the principal.

Both the complaint boxes one in canteen and one in front of the library were opened.

* Canteen box - No complaint received

* Library box - No complaint received

* Email - No complaint received

* Total complaint received = NIL

Members present :-

Chairperson, Principal, Dr Seema Agrawal Seema

Convener, Dr Saika Kaul Saika

Dr Aparna B Rathore Aparna

Dr Priyanka Khurana Priyanka

Dr Sruety Mathur Sruety

External invitee :-

Dr Sunita Mathur Sr

Vice Principal Commerce

Dr Manisha Mathur Ms

Vice Principal Arts

Dr Ranjana Agarwal Ranjana

Vice Principal Science

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
03/10/2023

Respected Madam,

Following is/are the complaints received as on 03/10/2023

- 1) Online via email..... NIL
2) Offline- After opening the 2 boxes NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
03/10/2023
(Convenor)

Dr. Aparna Rathore.....
03/10/2023
(Science)

Dr. Priyanka Khurana.....
03/10/2023
(Commerce)

Dr. Sweety Mathur.....
(Arts)

Committee -Students Grievance Redressal Cell

11/10/2023

Student Grievance Redressal Cell meeting was held on 11th October 2023. The meeting was chaired by the Principal.

Both the boxes - one in canteen and one in front of the library were opened.

* Canteen box - No complaint received

* Library box - 1 complaint received.

1) College uniform for B.A. students.

* Email - No complaint received.

* Total complaint received = 1.

Members Present :-

Chairperson, Principal, Dr Seema Agrawal *Seema*

Convenor, Dr Sarika Kaul *Sarika*

Dr Aparna B Rathore *Aparna*

Dr Priyanka Khurana *Priyanka*

Dr Sweety Mathur *Sweety*

External invitees :-

Vice Principal Commerce, Dr Sumita Mathur *Sumita*

Vice Principal Arts, Dr Manisha Mathur *Manisha*

Vice Principal Science, Akanjana Agarwal *Akanjana*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
11/10/2023

Respected Madam,

Following is/are the complaints received as on 11/10/2023

- 1) Online via email.....NIL
- 2) Offline- After opening the 2 boxes 1 Cone

Total= one

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative ✓
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
11/10/2023
(Convenor)

Dr. Aparna Rathore.....
11/10/23
(Science)

Dr. Priyanka Khurana.....
(Commerce)

Dr. Sweety Mathur.....
11/10/23
(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

11/10/2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative ✓
- Anyother

Details of the Complaint

Requirement for Students' Dress - uniform

Complaint forwarded to (Name & designation of the Person)

Principal, Dr. Seema Agarwal

Forwarded Authority :

Dr. Seema Agrawal 11/10/2023 (Principal)

Dr. Sarika Kaul... 11/10/2023 (Convenor)

Dr. Aparna Rathore... 11/10/2023 (Science)

Dr. Priyanka Khurana ... 11/10/2023 (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

11/10/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative ✓
- Any Other

Details of the Complaint Requirement of Dress

Action Taken by the Person concerned Principal →

Dress cannot be implement in the college for regular courses as we have students from various economic background

Complaint Resolved -Status & Date Resolved - 11/10/2023

Signature of the Person Concerned

Signature of the Principal..... *Seenit*
11/10/2023

Committee -Students Grievance Redressal Cell-
Signature of Convenor..... *Jasika*
11/10/2023

Signature of the Member from Science..... *Pratima*
11/10/23

Signature of the Member from Commerce..... *Poojanka*
11/10/23

Signature of the Member from Arts..... *Seenit*

18/10/2023

Student Grievance Redressal Cell meeting was held on 18th October 2023. The meeting was chaired by the Principal.

Both the complaint boxes - one in canteen and one in front of library were opened.

* Canteen box - No complaint received

* Library box - 1 complaint received

1) Theft in the college.

* Email complaint - No complaint received.

* Total complaint received = 1

Members Present :-

Chairperson, Principal, Dr Seema Agrawal ~~Seema~~

Convenor, Dr Sanka Kaul ~~Sanka~~

Dr Aparna B Rathore ~~Aparna~~

Dr Priyanka Khurana ~~Priyanka~~

Dr Suseety Mathur ~~Suseety~~

External invitee :-

Vice Principal Commerce, Dr Sunita Mathur ~~Sunita~~

Vice Principal Arts, Dr Manisha Mathur ~~Manisha~~

Vice Principal Science, Dr Ranjana Agarwal ~~Ranjana~~

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

..... 18/10/2023

Respected Madam,

Following is/are the complaints received as on 18/10/2023

- 1) Online via email..... NIL
- 2) Offline- After opening the 2 boxes one - 1 Library Box

Total= one

Nature of Complaint:

- Canteen
- Infrastructure & other amenities ✓
- Library
- HR
- Cultural
- Administrative ✓
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... *Sarika* (Convenor)
18/10/2023

Dr. Aparna Rathore... *Aparna* (Science)
18/10/23

Dr. Priyanka Khurana... *Priyanka* (Commerce)
18/10/23

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

18/10/2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint

Theft in the Premises
→ Stealing of Phone & other things
from Washrooms etc.

Complaint forwarded to (Name & designation of the Person)

Principal,
Dr. Seema Agrawal

Forwarded Authority :

Dr. Seema Agrawal (Principal)

Dr. Sarika Kaul (Convenor)

Dr. Aparna Rathore (Science)

Dr. Priyanka Khurana (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

18/10/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint Theft in the campus.
stealing Phone and other
things from the bags especially
from Washrooms.

Action Taken by the Person concerned Installation of cameras
for surveillance at key areas & outside
washrooms have been ordered already

Complaint Resolved -Status & Date Resolved 18/10/2023

Signature of the Person Concerned

Signature of the Principal. Sewu

Committee -Students Grievance Redressal Cell-
Signature of Convenor..... Sanika

Signature of the Member from Science..... Aparna

Signature of the Member from Commerce..... Riyanka

Signature of the Member from Arts..... Sewu

25/10/2023

Student Grievance Redressal cell
was held on 25/10/2023. The meeting
was chaired by the Principal.

Both the complaint Boxes - one in
Canteen & one in front of library
were opened.

Canteen Box - NO Complaint.
Library Box - NO Complaint
Online - NO Complaint

Total Complaint Received - Nil

Members Present -

Principal, Dr. Seema Agarwal - Seema
Coordinator, Dr. Sarika Kaul - Sarika
members Dr. Aparna Rathore - Aparna
" Dr. Priyanka Khurana - Priyanka
" Dr. Sweety Mathur - Sweety

External Invitee -

Vice Principal ~~Seema~~, Dr. Seemita Mathur - Seemita
" " " Arts Dr. Manisha Mathur - Manisha
" " " Science Dr. Ranjana Agarwal - Ranjana

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

..... 25/10/2023

Respected Madam,

Following is/are the complaints received as on 25/10/2023

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul..... 25/10/2023 (Convenor)

Dr. Aparna Rathore..... 25/10/23 (Science)

Dr. Priyanka Khurana 25/10/23 (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
...02/11/2023

Respected Madam,

Following is/are the complaints received as on 02/11/2023

- 1) Online via email.....
2) Offline- After opening the 2 boxes Two (2 canteen Box)

Total= Two

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative ✓
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... Sarika Kaul (Convenor)

Dr. Aparna Rathore..... Aparna Rathore (Science)

Dr. Priyanka Khurana..... Priyanka Khurana (Commerce)

Dr. Sweety Mathur..... Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

02/11/2023

Student Grievance Redressal Cell was held on 02/11/2023. The meeting was chaired by the Principal.

Both the Complaint Boxes - one kept in Canteen & one in front of Library were opened.

Canteen Box - 02

Library Box - NIL

online - NIL

Total complaint Received = 02

1) Regarding Teacher of Geography Ms. Arti Tanwar regarding her Teaching. Medium of Teaching is mainly Hindi cannot teach in English. Request to change the teacher

2) Complaint regarding same teacher Ms. Arti Tanwar regarding her behaviour - Dictates from Book.

Members Present -

Principal, Dr. Seema Agrawal - Seema

Convener, Dr. Sarika Kant - Sarika 02/11/23

Member, Dr. Aparna Rathor - Aparna

" , Dr. Priyanka Khurana - Priyanka

" , Dr. Sweety Mathur - Sweety

Ex-Officio Members

1. Dr. Sumita Mathur -
(Vice Principal, Commerce)

8/2

2. Dr. Manisha Mathur -
(Vice Principal, Arts)

8/2

3. Dr. Ranjan Agarwal
(Vice Principal Science)

Ranjan

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

2/11/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Teacher's Complaint -
MS Arti Tanwar - Geography.
Teaching, Reads from Books
doesn't speak in English &
Behaviour.

Action Taken by the Person concerned

Ms. Arti Tanwar was strictly instructed
to improve her teaching skill and behaviour
and to be polite to students & resolve
their queries.

Complaint Resolved - Status & Date

Resolved 2/11/2023

Signature of the Person Concerned

✓ Seema

Signature of the Principal

✓ Seema

Committee - Students Grievance Redressal Cell

Signature of Convenor

Seema
02/11/2023

Signature of the Member from Science

Seema 2/11/2023

Signature of the Member from Commerce

Seema 2/11/23

Signature of the Member from Arts

Seema

08/11/2023

Students Grievance Redressal Boxes were opened & meeting was held on 08/11/2023. The meeting was chaired by the Principal.

Both the Boxes were opened - one kept in canteen & the other kept in front of library:

Canteen Box - NIL

Library Box - one

complaint Email - NONE
Need syllabus in PDF format of B.Sc Part I.

Members Present -

Principal, Dr. Seema Aggarwal Secy
Convener, Dr. Sanika Kaur - Sanika

Member, Dr. Aparna Rathou - Aparna

" , Dr. Priyanka Khurana - Priyanka

" , Dr. Sweety Mathur - Sweety

External Invitee -

1. Dr. Sunita Mathur - Sunita
(Vice Principal Commerce)

2. Dr. Manisha Mathur - Manisha
(Vice Principal - Arts)

3. Dr. Romona Aggarwal

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

08/11/2023

Respected Madam,

Following is/are the complaints received as on 08/11/2023

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes (one)

Total= one

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative ✓
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul..... Sarika Kaul 08/11/2023 (Convenor)

Dr. Aparna Rathore..... Aparna Rathore 08/11/23 (Science)

Dr. Priyanka Khurana Priyanka Khurana 21/11/23 (Commerce)

Dr. Sweety Mathur Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

8/11/2023

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint *providing syllabus of each subject in a pdf format*

Complaint forwarded to (Name & designation of the Person) *Vice Principal, Dr. Ranjana Agrawal*

Forwarded Authority :

Seema
Dr. Seema Agrawal(Principal)

Priyanka
Dr. Sarika Kaul.....(Convenor)

Aparna
Dr. Aparna Rathore.....(Science)

Priyanka
Dr. Priyanka Khurana(Commerce)

Sweety
Dr. Sweety Mathur(Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

8/11/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint Providing syllabus of each
Subject in a pdf format

Action Taken by the Person concerned
Shared and hard copy of syllabus of mid term
is given to students

Complaint Resolved -Status & Date Resolved

Signature of the Person Concerned Rayana 8/11/23

Signature of the Principal Deenu 8/11/2023

Committee -Students Grievance Redressal Cell-
Signature of Convenor Anika

Signature of the Member from Science Anika

Signature of the Member from Commerce Anika

Signature of the Member from Arts Anika

22/11/2023

Students Grievance Redressal Cell Meeting was held on 22/11/2023. It was chaired by the Principal.

Both the Complaint Boxes were opened - one kept in Canteen & one kept in front of Library.

Canteen Box - NIL
Library Box - NIL
Email - NIL
Total Complaints - NIL

Members Present -
Principal, Dr. Seema Agawal - Seema
Convener, Dr. Surika Kaul - Surika
Member, Dr. Aparna Rathore - Aparna
Member, Dr. Priyanka Khurana - Priyanka
Member, Dr. Sweety Mathur - Sweety

External Invitee -

1. Dr. Suneta Mathur Suneta
(Vice Principal, Commerce)
2. Dr. Manisha Mathur Manisha
(Vice Principal, Arts)
3. Dr. Ranjana Agawal Ranjana
(Vice Principal, Science)

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

22/11/2023

Respected Madam,

Following is/are the complaints received as on 22/11/2023

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
22/11/2023 (Convenor)

Dr. Aparna Rathore.....
22/11/2023 (Science)

Dr. Priyanka Khurana
22/11/2023 (Commerce)

Dr. Sweety Mathur
22/11/2023 (Arts)

Committee -Students Grievance Redressal Cell

29/11/2023

Students Grievance Redressal
Cell Meeting was on 29/11/2023
It was chaired by the Principal.

Both the Complaint Boxes
were opened - one kept in canteen
& the other kept in front of
library.

* Canteen Box - NIL

* Library Box - NIL

* Email - NIL

Total Complaint - NIL

Members Present

Principal, Dr. Seema Agrawal - Seema

Convener, Dr. Sarika Kaul - Sarika

Member, Dr. Aparna Rathore - Aparna

Member, Dr. Priyanka Khurana - Priyanka

Dr. Sweety Mathur - Sweety

Invitee External members -

1. Dr. Sumita Mathur - Sumita
(Vice Principal, Commerce)

2. Dr. Manisha Mathur - Manisha
(Vice Principal, Arts)

3. Dr. Ranjana Agrawal - Ranjana
(Vice Principal, Science)

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

..... 29/11/2023

Respected Madam,

Following is/are the complaints received as on 29/11/2023

- 1) Online via email.....
2) Offline- After opening the 2 boxes NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul..... Sarika Kaul 29/11/2023 (Convenor)

Dr. Aparna Rathore..... Aparna Rathore 29/11/23 (Science)

Dr. Priyanka Khurana..... Priyanka Khurana 29/11/23 (Commerce)

Dr. Sweety Mathur..... Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

08/12/2023

Students Grievance Redressal Cell Meeting was held on 08/12/2023. The meeting was chaired by the Principal.

Both the Complaint boxes were opened - one kept in canteen & other kept in front of library.

* Canteen - No Complaint.

* Library - No Complaint

* Email - None

Total Complaint - NIL

Members Present -

Principal, Dr. Seema Agrawal - ~~Seema~~
Convener, Dr. Sarika Kaul - ~~Sarika~~
Member, Dr. Aparna Rathou - ~~Aparna~~
Member, Dr. Poojyanka Khurana - ~~Poojyanka~~
Member, Dr. Sweety Malhotra - ~~Sweety~~

External Invitee -

1. Dr. Seemita Mathur - ~~Seemita~~
(Vice Principal, Commerce)
2. Dr. Manisha Malhotra - ~~Manisha~~
(Vice Principal Arts)
3. Dr. Ranyana Agarwal - ~~Ranyana~~
(Vice Principal, Science)

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

..... 08/12/2023

Respected Madam,

Following is/are the complaints received as on

..... 08/12/2023

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....

Sarika
08/12/2023
(Convenor)

Dr. Aparna Rathore.....

Aparna
8/12/23
(Science)

Dr. Priyanka Khurana

Priyanka
8/12/23
(Commerce)

Dr. Sweety Mathur

Sweety
(Arts)

Committee -Students Grievance Redressal Cell

15/12/2023

Students Grievance Redressal Meeting was held on 15/12/2023
It was chaired by the Principal.

Both the Complaint Boxes were opened - One kept in Canteen & Other kept in front of Library.

* Canteen Box one Complaint

* Library Box - Four Complaints Received.

Email - None

Three complaints are related to infrastructure & amenities

- Sanitary vending machine not working

- Washrooms unhygienic

→ Handwash is not available

* Canteen - Waiting time for dish is too long. Staff is good. One person only takes money. NO. Online UPI. Cleanliness is poor.

Members Present -

Principal, Dr. Seema Agrawal - Chair
Convener, Dr. Sarika Kaul - Member
Member, Dr. Aparna Rathore - Member
Member, Dr. Priyanka Khurana - Member
Member, Dr. Sneetu Mishra - Member

1. Dr. Sumita Mathur
(Vice Principal Commerce)

SM

2. Dr. Manisha Mathur -
(Vice Principal, Arts)

SM

3. Dr. Ranjana Agarwal -
(Vice Principal, Science)

Ranjana

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

15/12/2023

Respected Madam,

Following is/are the complaints received as on

15/12/2023

1) Online via email.....

2) Offline- After opening the 2 boxes

05 (Fine)

Total= 05 (Fine)

04 Library
01 Canteen

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

03 ✓

02 ✓

Thanking you
Yours truly

Dr. Sarika Kaul... (Convenor)

Sarika
15/12/2023

Dr. Aparna Rathore... (Science)

Aparna
15/12/23

Dr. Priyanka Khurana... (Commerce)

Priyanka

Dr. Sweety Mathur ... (Arts)

Sweety

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

13/12/2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint

- ① Library staff members especially males are very rude.
- ② Sanitary pad machines not working
- ③ The wait time for canteen dish is too long & no UPI payment
- ④ Washrooms very dirty & unhygienic
- ⑤ Handwash not available.

Complaint forwarded to (Name & designation of the Person) Vice Principal
College Development, Dr. Ranjula Jain

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* 15/12/23 (Science)

Dr. Priyanka Khurana *on leave* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

15/12/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

- ① Library staff members especially male staff is very rude
- ② Sanitary pad machine not working
- ③ Waiting time for canteen dish is too long & there is no UPI payment
- ④ Washroom very dirty & unhygienic
- ⑤ Handwash not available

Action Taken by the Person concerned

- ① Speaking to librarian it was found that male staff is polite but scolds students only when they are not in discipline.
- ② Pad Machine functional. Videos circulated among students for its proper usage.
- ③ Wait time in canteen is only more during rush hour. More staff appointed for fast service. UPI Payment not permissible.
- ④ Washroom cleaned by non-teaching staff & Urban Clap on Regular basis. ⑤ Handwash provided in student washroom.

Complaint Resolved - Status & Date: RESOLVED & 18-12-2023

Signature of the Person Concerned

Ranjula J.S.

Signature of the Principal

Jenny

Committee - Students Grievance Redressal Cell-

Signature of Convenor

Jaspreet

18/12/2023

Signature of the Member from Science

Anamika

Signature of the Member from Commerce

on leave

Signature of the Member from Arts

Deepa

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

15/12/2023

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint

① The gap between classes is too long - English hon. Part I
11:20 to 2:00 PM = 2 hrs 20 min (Psychology)

Complaint forwarded to (Name & designation of the Person) Principal,
Dr. Seema Agrawal

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* 15/12/23 (Science)

Dr. Priyanka Khurana *on leave* (Commerce)

Dr. Sweety Mathur *Sweety* 15/12/23 (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

15/12/2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

The gap between classes is too long - English
Hons. Part I 11:20AM to 2:00 PM = 2 hrs 20 min (psychology)

Action Taken by the Person concerned

There are many subject combinations so this gap
is inevitable.

Complaint Resolved - Status & Date Resolved - 15/12/2023

Signature of the Person Concerned ✓ Seema

Signature of the Principal ✓ Seema

Committee - Students Grievance Redressal Cell
Signature of Convenor

Signature of the Member from Science

Signature of the Member from Commerce

Signature of the Member from Arts

Prithvi 15/12/23
on leave
15/12/23

22/12/2023

Student Grievance Redressal Cell meeting was held on 22/12/2023. It was chaired by the Principal.

Both the complaint boxes were opened. One kept in canteen and other in front of Library.

* Canteen Box - NIL

* Library Box - NIL

* E-mail - NIL

Total Complaints - NIL

Members Present :-

Chairperson, Principal, Dr Seema Agrawal

Convenor, Dr Sarika Kaul

Member, Dr Aparna B Kothari

Member, Dr Priyanka Khurana

Member, Dr Suseety Mathur

Seema

Sarika

Aparna

Priyanka

Suseety

External Invitees:-

Vice Principal Commerce, Dr Sunita Mathur

Sunita

Vice Principal Arts, Dr Manisha Mathur

Manisha

Vice Principal Science, Dr Ranjana Agrawal

Ranjana
22/12/23

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 22/12/23

Respected Madam,

Following is/are the complaints received as on 22/12/23 NIL

- 1) Online via email..... NIL
- 2) Offline- After opening the 2 boxes NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... *Sarika* 22/12/23 (Convener)

Dr. Aparna Rathore..... *Aparna* 22/12/23 (Science)

Dr. Priyanka Khurana..... *Priyanka* 22/12/23 (Commerce)

Dr. Sweety Mathur *Sweety* 22/12/23 (Arts)

Committee -Students Grievance Redressal Cell

5/1/2024

Student Grievance Redressal Cell meeting was held on 5/1/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen and another in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * E-mail - NIL
- * Total complaints - NIL

* Members Present:-

Chairperson, Principal, Dr. Seema Agrawal	<u>Seema</u>
Convener, Dr. Sarika Kaul	<u>Sarika</u>
Member, Dr. Aparna B. Lathore	<u>Aparna</u>
Member, Dr. Priyanka Khurana	<u>Priyanka</u>
Member, Dr. Sireety Mathur	<u>Sireety</u>

External Invitees:-

Dr. Sunita Mathur	<u>Sunita</u>
(Vice Principal, Commerce)	
Dr. Manisha Mathur	<u>Manisha</u>
(Vice Principal, Arts)	
Dr. Ranjana Agarwal	<u>Ranjana</u>
(Vice Principal, Science)	<u>5/1/24</u>

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....05/11/24.....

Respected Madam,

Following is/are the complaints received as on 5/11(NIL).....

- 1) Online via email.....NIL.....
- 2) Offline- After opening the 2 boxesNIL.....

Total=NIL.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....*Sarika*.....(Convenor)

Dr. Aparna Rathore.....*Aparna*.....(Science)

Dr. Priyanka Khurana.....*Priyanka*.....(Commerce)

Dr. Sweety Mathur.....*Sweety*.....(Arts)

Committee -Students Grievance Redressal Cell

12/11/2024

Student Grievance Redressal Cell meeting was held on 12/11/2024. The meeting was chaired by the Principal

Both the complaint boxes one in Canteen and another in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * Email - NIL
- * Total complaints - NIL

* Members Present :-

Chairperson, Principal, Dr Seema Agrawal Seema
Convener, Dr Sanka Kaul Sanka
Member, Dr Aparna B Lathore Aparna
Member, Dr Priyanka Khurana Priyanka
Member, Dr Suleety Mathur Suleety

* External Invitee :-

Dr Sumita Mathur
(Vice Principal Commerce) Sumita
Dr Manisha Mathur
(Vice Principal Arts) Manisha
Dr Ranjana Agarwal
(Vice Principal Science) Ranjana

Ranjana
12/11/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
12/1/24

Respected Madam,

Following is/are the complaints received as on 12/1/24 (NIL)

- 1) Online via email.....NIL
- 2) Offline- After opening the 2 boxesNIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
12/1/24
(Convenor)

Dr. Aparna Rathore.....
12/1/24
(Science)

Dr. Priyanka Khurana.....
12/1/24
(Commerce)

Dr. Sweety Mathur.....
12/1/24
(Arts)

Committee -Students Grievance Redressal Cell

19/11/2024.

Student Grievance Redressal Cell meeting was held on 19/11/2024. The meeting was chaired by the Principal.

Both the Complaint boxes - one in Canteen and another in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * Email - NIL
- * Total complaints received - NIL

* Members Present :-

Chairperson, Principal, Dr Seema Agrawal Seema
Convener, Dr Sarika Kaul Sarika
Member, Dr Aparna B Rathore Aparna
Member, Dr Priyanka Khurana Priyanka
Member, Dr Sweety Mathur Sweety

* External Invitee :-

Dr Sunita Mathur Sunita
(Vice Principal Commerce)
Dr Manisha Mathur Manisha
(Vice Principal Arts)
Dr Rangana Agarwal Rangana
(Vice Principal Science) 19/11/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....19/11/24.....

Respected Madam,

Following is/are the complaints received as on 19/11(Nil).....

- 1) Online via email..... Nil.....
- 2) Offline- After opening the 2 boxes Nil.....

Total= Nil.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....
19/11/24 (Convenor)

Dr. Aparna Rathore.....
19/11/24 (Science)

Dr. Priyanka Khurana ..
19/11/24 (Commerce)

Dr. Sweety Mathur
19/11/24 (Arts)

Committee -Students Grievance Redressal Cell

27/1/2024.

Student Grievance Redressal Cell meeting was held on 27/1/2024. The meeting was chaired by the Principal.

* Both the complaint boxes one in canteen & another in front of library were opened.

* Canteen box — NIL

* Library box — NIL

* Email — NIL

* Total Complaints received. — NIL

Members Present :-

Chairperson, Principal, Dr Seema Agrawal Seema
Co-Chair, Dr Sarika Kaul Sarika
Member, Dr Aparna B Lathore Aparna
Member, Dr Priyanka Khurana Priyanka
Member, Dr Suleety Mathur Suleety

External Invitee :-

Dr Sunita Mathur
(Vice Principal Commerce)

Dr Manisha Mathur
(Vice Principal Arts)

Dr Ranjana Agarwal
(Vice Principal Science)

S=

SPN

Ranjana
27/1/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 27/1/24

Respected Madam,

Following is/are the complaints received as on 27/1/24 (NIL)

- 1) Online via email..... Nil
- 2) Offline- After opening the 2 boxes Nil

Total= Nil

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul... 27/1/24 (Convenor)

Dr. Aparna Rathore... 27/1/24 (Science)

Dr. Priyanka Khurana ... 27/1/24 (Commerce)

Dr. Sweety Mathur ... 27/1/24 (Arts)

Committee -Students Grievance Redressal Cell

2/2/2024

Student Grievance Redressal Cell meeting was held on 2/2/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen and other in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * Email - NIL
- * Total Complaints - NIL

Members Present :-

Chairperson, Principal, Dr Seema Agarwal
Convenor, Dr Sarika Kaul
Member, Dr Aparna B Pathore
Member, Dr Priyanka Khurana
Member, Dr Suresh Mathur

Seema
Sarika
Aparna
Priyanka
Suresh

External Invitee :-

Dr Sunita Mathur
(Vice Principal Commerce)
Dr Manisha Mathur
(Vice Principal Arts)
Dr Ranjana Agarwal
(Vice Principal Science)

Sunita

Manisha

Ranjana
2/2/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 02.12.24

Respected Madam,

Following is/are the complaints received as on 02.12.24 (Nil)

- 1) Online via email..... Nil
- 2) Offline- After opening the 2 boxes Nil

Total= Nil

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... Sarika Kaul 02/12/24 (Convenor)

Dr. Aparna Rathore..... Aparna Rathore 02/12/24 (Science)

Dr. Priyanka Khurana Priyanka Khurana 02/12/24 (Commerce)

Dr. Sweety Mathur Sweety Mathur 02/12/24 (Arts)

Committee -Students Grievance Redressal Cell

9/2/2024.

Student Grievance Redressal Cell meeting was held on 9/2/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen and other in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * Email - NIL
- * Total complaints - NIL

Members Present:-

Chairperson, Principal, Dr Seema Agrawal	<u>Seema</u>
Convener, Dr Sanika Kalul	<u>Sanika</u>
Member, Dr Aparna Bhatnagar	<u>Aparna</u>
Member, Dr Priyanka Khurana	<u>Priyanka</u>
Member, Dr Sweety Mathur	<u>Sweety</u>

External Invitees:-

Dr Sunita Mathur (Vice Principal Commerce)	<u>Sunita</u>
Dr Manisha Mathur (Vice Principal Arts)	<u>Manisha</u>
Dr Ranjana Agrawal (Vice Principal Science)	<u>Ranjana</u> 9/2/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....9/2/24.....

Respected Madam,

Following is/are the complaints received as on 9/2 (NIL).....

- 1) Online via email.....NIL.....
- 2) Offline- After opening the 2 boxesNIL.....

Total=NIL.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....
09/2/2024
Sarika
9/2/24
Priyanka
9/2/24
Sweets
9/2/24
(Convenor)

Dr. Aparna Rathore.....
(Science)

Dr. Priyanka Khurana
(Commerce)

Dr. Sweety Mathur
(Arts)

Committee -Students Grievance Redressal Cell

16/2/2024.

Student Grievance Redressal Cell meeting was held on 16/2/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen and another in front of library were opened.

* Canteen box - NIL

* Library box - 2

* Email - NIL

* Total complaint received - 2.

① MSc Sem I student of Chemistry complained that Hemlata Madam did not complete Unit - II - Quantum.

② MSc Sem I (Chemistry) - Cannot understand teaching of Nidhi Gupta Madam.

Members Present -

Chairperson, Principal - Dr Seema Agrawal

Convener, Dr Sarika Kaul

Member, Dr Aparna Rathore

Member, Dr Priyanka Khurana

Member, Dr Suvetha Mathur

Seema
Sarika
Aparna
Priyanka
Suvetha

External Juries :-

Dr Sunita Mathur

(Vice Principal, Commerce)

Dr Manisha Mathur

(Vice Principal, Arts)

Dr Ranjana Agarwal

(Vice Principal, Science)

Sunita

Manisha

Ranjana
16/2/24

All complaints forwarded by Principal Madam for

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....16/2/24.....

Respected Madam,

Following is/are the complaints received as on16/2/24.....

- 1) Online via email.....NIL.....
- 2) Offline- After opening the 2 boxes02.....

Total=02.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
16/2/24
(Convener)

Dr. Aparna Rathore.....
16/2/24
(Science)

Dr. Priyanka Khurana
16/2/24
(Commerce)

Dr. Sweety Mathur
16/2/24
(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

16/2/24

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint M.Sc Ist

1. we cannot understand teaching of (Vidhi Gupta) M.A.M.

2. Quantum - Topic not completed by (Hemlata Mary)

Complaint forwarded to (Name & designation of the Person) Dr. Ranjana Agarwal, Vice Principal Science

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

16/2/2024

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Complaint regarding Teachers of chemistry (MSc Sem II) - Topic not completed.
① Dr. Hemlata Sharma
② Dr. Nidhi Gupta - students are not able to understand.

Action Taken by the Person concerned

Dr. Hemlata Sharma is relieved on 28th Feb 2024. Head is advised to finish the uncompleted part of syllabus. Vice Principal spoke to Dr. Nidhi Gupta regarding teaching pattern & she assures to take measures regarding understanding of topic taught by her.

Complaint Resolved - Status & Date

Resolved

Jaipur 20/2/24

Signature of the Person Concerned

[Signature]

Signature of the Principal

Committee - Students Grievance Redressal Cell

Signature of Convenor

[Signature]
20/2/24

Signature of the Member from Science

[Signature]
20/2/24

Signature of the Member from Commerce

[Signature]
20/2/24

Signature of the Member from Arts

[Signature]

23/2/2024

Student Grievance Redressal Cell meeting was held on 23/2/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in Canteen and another in front of library were opened.

- * Canteen box - NIL
- * Library box - 1
- * E-mail - NIL
- * Total Complaints received - 01

① Student of BA I year - asked for more food options in canteen (pasta, momo, etc.)

Members Present :-

Chairperson Principal - Dr. Seema Agrawal *Seema*
Convener - Dr. Sarika Kaul *Sarika*
Member, Dr. Aparna Kothari *Aparna*
Member, Dr. Priyanka Khurana *Priyanka*
Member, Dr. Sweety Mathur *Sweety*

External Invitees :-

Vice Principal, Commerce - Dr. Sunita Mathur *Sunita*
Vice Principal, Arts - Dr. Manisha Mathur *Manisha*
Vice Principal, Science - Dr. Ranjana Agrawal *Ranjana*
23/2/24

All complaints were forwarded by Principal Madam for necessary actions.

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....23/2/24

Respected Madam,

Following is/are the complaints received as on23/2/24

- 1) Online via email.....NIL
- 2) Offline- After opening the 2 boxes01

Total=01

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
23/2/24
(Convenor)

Dr. Aparna Rathore.....
23/2/24
(Science)

Dr. Priyanka Khurana.....
23/2/24
(Commerce)

Dr. Sweety Mathur.....
23/2/24
(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

23/2/24

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint Canteen

..... I request you to I want more food options

Complaint forwarded to (Name & designation of the Person) Dr Ranjula Jain,
Vice Principal College Development

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul..... Sarika (Convenor)
23/2/2024

Dr. Aparna Rathore Aparna (Science)
23/2/24

Dr. Priyanka Khurana Priyanka (Commerce)
23/2/24

Dr. Sweety Mathur Sweety (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

23/2/2024

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Request for more food options in canteen like momos, pasta etc.

Action Taken by the Person concerned

There are already many food items being prepared by canteen staff including pasta and many more. We have instructed the canteen staff to prepare more food items as per the taste of all students.

Complaint Resolved -Status & Date Resolved 23-2-2024

Signature of the Person Concerned Ranjula Jain

Signature of the Principal Seny

Committee -Students Grievance Redressal Cell-
Signature of Convenor Janki 23/2/2024

Signature of the Member from Science Anam

Signature of the Member from Commerce Anam 23/2/2024

Signature of the Member from Arts Anam

1/3/2024

Student Grievance Redressal Cell meeting was held on 1/3/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen and another in front of library were opened.

* Canteen box - NIL

* Library box - NIL

* Email - NIL

* Total Complaint - NIL.

Members Present :-

Chairperson, Principal, Dr Seema Agrawal

Convenor, Dr Sarika Kaul

Members, Dr Aparna Rathore

Dr Priyanka Khurana

Dr Liberty Mathur

Seema
Sarika
Aparna
Priyanka
Liberty

External Invitees :-

Dr Sunita Mathur

(Vice Principal Commerce)

Dr Manisha Mathur

(Vice Principal Arts)

Dr Ranjana Agarwal

(Vice Principal Science)

Sunita

Manisha

Ranjana
1/3/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....1/3/24

Respected Madam,

Following is/are the complaints received as on1/3/24.....

- 1) Online via email..... Nil.....
- 2) Offline- After opening the 2 boxes Nil.....

Total= Nil.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....
01/3/24
Corvenor

Dr. Aparna Rathore.....
1/3/24
(Science)

Dr. Priyanka Khurana.....
1/3/24
(Commerce)

Dr. Sweety Mathur.....
1/3/24
(Arts)

Committee -Students Grievance Redressal Cell

9/3/2024.

Student Grievance Redressal Cell meeting was held on 9/3/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen & another in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * Email - NIL
- * Total complaint - NIL

Members Present -

Chairperson, Principal, Dr Seema Agrawal	Seema
Convener, Dr Sarika Kaul	Sarika
Member, Dr Aparna B. Lathore	Aparna
Member, Dr Priyanka Khurana	Priyanka
Member, Dr Sunita Mathur	Sunita

External Invitee :-

Dr Sunita Mathur (Vice Principal Commerce)	Sunita
Dr Manisha Mathur (Vice Principal Arts)	Manisha
Dr Ranjana Agarwal (Vice Principal Science)	Ranjana 9/3/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

..... 9/3/24

Respected Madam,

Following is/are the complaints received as on 9/3/24

- 1) Online via email..... Nil.....
- 2) Offline- After opening the 2 boxes Nil.....

Total= Nil

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaut 9/3/24 (Convenor)

Dr. Aparna Rathore 9/3/24 (Science)

Dr. Priyanka Khurana 9/3/24 (Commerce)

Dr. Sweety Mathur 9/3/24 (Arts)

Committee -Students Grievance Redressal Cell

15/3/2024

Student Grievance Redressal Cell meeting was held on 15/3/2024. The meeting was chaired by the Principal.

Both complaint boxes one in canteen and another in front of library were opened.

Canteen box - NIL

Library box - NIL

Email - NIL

Total Complaints - NIL

Members Present :-

Chairperson, Principal, Dr Seema Agrawal *Seema*
Convener, Dr Sarika Paul *Sarika*
Member, Dr Aparna B Rathore *Aparna*
Member, Dr Priyanka Khurana *Priyanka*
Member, Dr Sunita Mathur *Sunita*

External Invitee :-

Dr Sunita Mathur
(Vice Principal Commerce)
Dr Manisha Mathur
(Vice Principal Arts)
Dr Ranjana Agarwal
(Vice Principal Science)

Dr Sunita Mathur
Dr Manisha Mathur
Ranjana
15/3/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 15/3/24

Respected Madam,

Following is/are the complaints received as on 15/3/24

- 1) Online via email..... Nil.....
- 2) Offline- After opening the 2 boxes .. Nil.....

Total= Nil.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....
15/3/24
2024
(Convenor)

Dr. Aparna Rathore.....
15/3/24
(Science)

Dr. Priyanka Khurana.....
15/3/24
(Commerce)

Dr. Sweety Mathur
15/3/24
(Arts)

Committee -Students Grievance Redressal Cell

22/3/2024.

Student Grievance Redressal Cell meeting was held on 22/3/2024. The meeting was chaired by Principal Madam.

Both complaint boxes one in canteen and another in front of library were opened.

Canteen box - 01

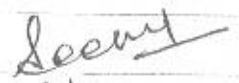
Library box - 01

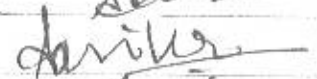
Email - NIL

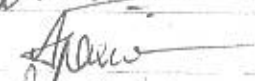
Total Complaint - 01

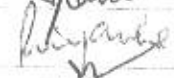
Both complaints ① & ② regarding organizing a school trip to Himachal Pradesh, Manali in the session 2024-25.

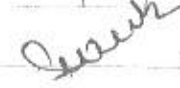
Members Present :-

Chairperson, Principal, Dr Seema Agrawal 


Comenior, Dr Sarika Kaul 

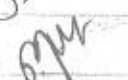
Member, Dr Aparna Kathore 

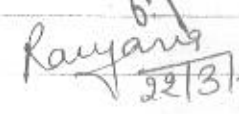
Dr Priyanka Khurana 

Dr Suresh Mathur 

External Juries:

Vice Principal, Commerce - Dr Sunita Mathur 

Vice Principal, Arts, Dr Manisha Mathur 

Vice Principal, Science, Dr Ranjana Agarwal 

Ranjana
22/3/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 22/3/24

Respected Madam,

Following is/are the complaints received as on 22/3/24

- 1) Online via email..... Nil.....
2) Offline- After opening the 2 boxes 2.....

Total= 2.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... *Sarika* 22/3/2024 (Convenor)

Dr. Aparna Rathore..... *Aparna* 22/3/24 (Science)

Dr. Priyanka Khurana..... *Priyanka* 22/3/24 (Commerce)

Dr. Sweety Mathur..... *Sweety* 22/3/24 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

22/3/24

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ • Administrative
- Anyother

Details of the Complaint

Complaint received 1 and 2 regarding organising
a college trip in session 24-25 [Mamali
Himachal Pradesh]

Complaint forwarded to (Name & designation of the Person) Dr. Ranjula Jain,
Vice Principal College Development.

Forwarded Authority :

Dr. Seema Agrawal (Principal)

Dr. Sarika Kaul (Convener)

Dr. Aparna Rathore (Science)

Dr. Priyanka Khurana (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

22/3/2024

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

2 Complaints received regarding organizing college trip to Manali, Himodhal Pradesh in the session 2024-25.

Action Taken by the Person concerned

We are already organizing 3 to 4 tours per year. As per the interest of students we will surely organize one tour to Manali, Himachal Pradesh.

Complaint Resolved -Status & Date Resolved 22/3/2024

Signature of the Person Concerned Ranjula J.S.

Signature of the Principal Jenny

Committee -Students Grievance Redressal Cell-

Signature of Convenor Sanku 22/3/2024

Signature of the Member from Science Pran

Signature of the Member from Commerce Rupam 22/3/24

Signature of the Member from Arts Jenny 22/3/24

30/3/2024.

Student Grievance Redressal Cell meeting was held on 30/3/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen & one in front of library were opened.

Canteen box - NIL
Library box - NIL
E-mail - NIL
Total complaints - NIL

Members Present :-

Chairperson, Principal, Dr. Seema Agrawal

Convenor, Dr. Sarika Kaul

Member, Dr. Aparna B. Rathore

Member, Dr. Priyanka Khurana

Member, Dr. Sireedy Mathur

Seema
Kaul

Aparna
Priyanka
Sireedy

External Invitee :-

Dr. Sunita Mathur
(Vice Principal Commerce)

Dr. Manisha Mathur
(Vice Principal Arts)

Dr. Ranjana Agarwal
(Vice Principal Science)

S

PM

Ranjana
30/3/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
.....30/3/24

Respected Madam,

Following is/are the complaints received as on30/3/24

- 1) Online via email.....NIL
- 2) Offline- After opening the 2 boxesNIL

Total=NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....(Convenor)

Dr. Aparna Rathore.....(Science)

Dr. Priyanka Khurana.....(Commerce)

Dr. Sweety Mathur.....(Arts)

Committee -Students Grievance Redressal Cell

6/4/2024

Student Grievance Redressal Cell meeting was held on 6/4/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen & one in front of library were opened.

Canteen box - NIL

Library box - NIL

E-mail - NIL

Total complaints - NIL

Members Present :-

Chairperson, Principal, Dr Seema Agrawal *Seema*

Convener, Dr Sarika Kaul *Sarika*

Member, Dr Aparna Bhatnagar *Aparna*

Member, Dr Priyanka Khurana *Priyanka*

Member, Dr Suseety Mathur *Suseety*

External Invitee :-

Dr Sunita Mathur *Sunita*

(Vice Principal Commerce)

Dr Manisha Mathur *Manisha*

(Vice Principal Arts)

Dr Ranjana Agarwal *Ranjana*

(Vice Principal Science)

Ranjana
6/4/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 06/4/24

Respected Madam,

Following is/are the complaints received as on 06/4/24

- 1) Online via email.....NIL
- 2) Offline- After opening the 2 boxesNIL

Total=NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....*Sarika* (Convenor)
06/4/2024

Dr. Aparna Rathore.....*Aparna* (Science)

Dr. Priyanka Khurana.....*Priyanka* (Commerce)
06/4/24

Dr. Sweety Mathur.....*Sweety* (Arts)

Committee -Students Grievance Redressal Cell

13/4/2024

Student Grievance Redressal Cell Meeting was held on 13/4/2024. The meeting was chaired by the Principal.

Both Complaint boxes one in canteen and another in front of library were opened.

- * Canteen box - NIL
- * Library box - 01
- * Email - NIL
- * Total Complaint - 01

① Student complaint regarding - Purchase of book - 'Objective Arithmetic' by RS Aggarwal as it is part of 'Skill enhancement' course.

Members Present:-

Chairperson, Principal - Dr Seema Agarwal

Convenor, Dr Salika Kaul

Members, Dr Aparna Kathore

Dr Priyanka Khurana

Dr Sunita Mathur

Seema
Salika
Aparna
Priyanka
Sunita

External Invitee:-

Vice Principal, Commerce, Dr Sunita Mathur

Vice Principal, Arts, Dr Manisha Mathur

Vice Principal, Science, Dr Ranjana Agarwal

Sunita
Manisha
Ranjana
13/4/24

All complaints were forwarded by Principal Madam to respected departments for necessary action.

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
13/4/24

Respected Madam,

Following is/are the complaints received as on 13/4/24

- 1) Online via email Nil
2) Offline- After opening the 2 boxes 01

Total= 01

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul.....
13/4/24
(Convenor)

Dr. Aparna Rathore.....
13/4/24
(Science)

Dr. Priyanka Khurana.....
13/4/24
(Commerce)

Dr. Sweety Mathur.....
13/4/24
(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

13/4/24

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- ✓ • Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint

Student asking about for a book
'Objective Arithmetic' by R.S. Aggarwal

Complaint forwarded to (Name & designation of the Person) Mr. Manju Rathore,
Librarian

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul Sarika (Convenor)

Dr. Aparna Rathore Aparna (Science)

Dr. Priyanka Khurana Priyanka (Commerce)

Dr. Sweety Mathur Sweety (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

13/4/2024

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Student request/complaint regarding purchase of Book title - 'Objective Arithmetic' - R.S. Aggarwal.

Action Taken by the Person concerned

I have noted in new books demand register and I ordered this book in the next session.

Complaint Resolved -Status & Date Resolved 13-4-2024

Signature of the Person Concerned

Maryia
13/04/2024

Signature of the Principal

doeny

Committee -Students Grievance Redressal Cell-

Signature of Convenor

Anika
13/4/2024

Signature of the Member from Science

Ashna

Signature of the Member from Commerce

Rishika
13/4/24

Signature of the Member from Arts

Shreya

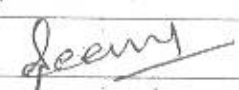
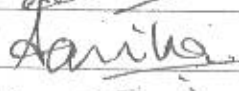
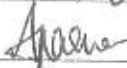
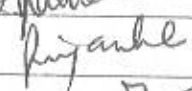
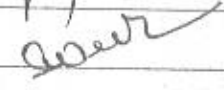
20/4/2024.

Student Grievance Redressal Cell Meeting was held on 20/4/2024. The meeting was chaired by the principal.

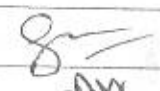

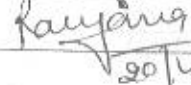
Both complaint boxes one in canteen and another in front of library were opened.

- * Canteen box - NIL
- * Library box - NIL
- * Email - NIL
- * Total Complaint - NIL

Members Present -

Chairperson, Principal -	Dr Seema Agrawal -		
	Convener -	Dr Sarika Kaul -	
	Member -	Dr Aparna Rathore	
		Dr Priyanka Khurana	
		Dr Sweetsy Mathur	

External Invitee -

Vice Principal Commerce,	Dr Sunita Mathur	
Vice Principal Arts,	Dr Manisha Mathur	
Vice Principal Science,	Dr Ranjana Agarwal	

~~At A~~

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 20/4/24

Respected Madam,

Following is/are the complaints received as on 20/4/24

- 1) Online via email..... Nil
- 2) Offline- After opening the 2 boxes Nil

Total= Nil

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... *Sarika* (Convenor)
20/4/24

Dr. Aparna Rathore..... *Aparna* (Science)
20/4/24

Dr. Priyanka Khurana..... *Priyanka* (Commerce)
20/4/24

Dr. Sweety Mathur..... *Sweety* (Arts)
20/4/24

Committee -Students Grievance Redressal Cell

27/4/2024.

Student Grievance Redressal Cell meeting was held on 27/4/2024. The meeting was chaired by the Principal.

Both the complaint boxes one in canteen & one in front of library were opened.

- * Canteen box — NIL
- * Library box — 03
- * Email — NIL
- * Total complaints — 03.

Complaint no. ① & ② - Complaint regarding misbehaviour of Music Madam - Prabha Bajaj.
③ Complaint against Shradha Saxena Mam of History - not teaching well & is very irregular.

Member Present :-

Chairperson, Principal, Dr Seema Agrawal *Seema*
Convener, Dr Sarika Kaul *Sarika*
Member, Dr Aparna Pathak *Aparna*
Member, Dr Khyanka Khurana *Khyanka*
Member, Dr Sevedy Mathur *Sevedy*

External Invitee :-

Vice Principal, Commerce, Dr Sunita Mathur
Vice Principal, Arts, Dr Manisha Mathur
Vice Principal, Science, Dr Ranjana Agrawal

Ranjana
27/4/24

All complaints were forwarded by Principal Madam for required action.

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,
The Principal,
Kanoria PG Mahila Mahavidyalaya,
Jaipur

Subject: Summary of Grievances/ Suggestions received as on
..... 27/4/24

Respected Madam,

Following is/are the complaints received as on 27/4/24

- 1) Online via email..... Nil
- 2) Offline- After opening the 2 boxes 03

Total= 03

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you
Yours truly

Dr. Sarika Kaul..... Sarika Kaul 27/4/24 (Convenor)

Dr. Aparna Rathore..... Aparna Rathore 27/4/24 (Science)

Dr. Priyanka Khurana..... Priyanka Khurana 27/4/24 (Commerce)

Dr. Sweety Mathur..... Sweety Mathur 27/4/24 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

27/4/2024

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

2 Complaints received against Bi. Prabha Bajaj Madam (Music department). Students complaint that Madam does not teach and holds students.

Action Taken by the Person concerned

Teacher is instructed for improvement

Complaint Resolved -Status & Date

Signature of the Person Concerned doem

Signature of the Principal doem

Committee -Students Grievance Redressal Cell-

Signature of Convenor Arif 30/4/2024

Signature of the Member from Science Arif 30/4/24

Signature of the Member from Commerce Arif 30/4/24

Signature of the Member from Arts Arif 30/4/24

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

27/4/24

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint

Complaint ① & ② - Prabha Bajaj Madam (Music) not teaching and scolding students.

③ Complaint against Shradha Saxena Mam (History) - not regular & can't understand what she teaches.

Complaint forwarded to (Name & designation of the Person) Dr. Manisha Mathur, Vice Principal Arts.

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul Sarika (Convenor)

Dr. Aparna Rathore Aparna (Science)

Dr. Priyanka Khurana Priyanka (Commerce)

Dr. Sweety Mathur Sweety (Arts)

Committee -Students Grievance Redressal Cell

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

27/4/2024

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Dr. Shradha Saxena

Details of the Complaint Absenteeism of the teacher. Poor delivery of lecture. Poor teaching style. did not complete her part of syllabus. do not inform students about her absence on time.

Action Taken by the Person concerned Recommended the principal to see seriously the confirmation of this faculty as the students also do not want her as their teacher and college also suffers in managing this absence.

Complaint Resolved -Status & Date The management has taken her matter into consideration and taken a decision.

Signature of the Person Concerned [Signature] 30/4/24

Signature of the Principal [Signature] 30/4/2024

Committee -Students Grievance Redressal Cell-
Signature of Convenor [Signature] 30/4/2024

Signature of the Member from Science [Signature] 30/4/24

Signature of the Member from Commerce [Signature] 30/4/24

Signature of the Member from Arts [Signature]