

## Students Grievance Redressal Cell Report

Session 2022-23

| Date of Meeting | No.of Complaints Received | Status                     |
|-----------------|---------------------------|----------------------------|
| 27-08-2022      | No Complaints Received    | -                          |
| 21-09-2022      | 9                         | Resolved within 02-05 days |
| 29-10-2022      | 8                         | Resolved within 02 days    |
| 05-11-2022      | No Complaints Received    |                            |
| 12-11-2022      | 5                         | Resolved within 02 days    |
| 19-11-2022      | 5                         | Resolved within 04 days    |
| 26-11-2022      | 3                         | Resolved within 04 days    |
| 02-12-2022      | 5                         | Resolved within 03-05 days |
| 09-12-2022      | No Complaints Received    | -                          |
| 19-12-2022      | No Complaints Received    | -                          |
| 07-01-2023      | 1                         | Resolved same day          |
| 20-01-2023      | No Complaints Received    | -                          |
| 27-01-2023      | No Complaints Received    | -                          |
| 06-02-2023      | 3                         | Resolved within 03-05 days |
| 15-02-2023      | No Complaints Received    | -                          |
| 24-02-2023      | No Complaints Received    | -                          |
| 08-03-2023      | No Complaints Received    | -                          |
| 15-03-2023      | No Complaints Received    | -                          |
| 27-03-2023      | No Complaints Received    | -                          |
| 10-04-2023      | No Complaints Received    | -                          |
| 17-04-2023      | No Complaints Received    | -                          |



Kanoria PG Mahila Mahavidyalaya Jaipur

# Notice

Date- 01-07-2022

## विद्यार्थी शिकायत निवारण प्रकोष्ठ

### Students Grievance Redressal Cell

समस्त छात्राओं को सूचित किया जाता है कि दो शिकायत पेटियाँ – एक पुस्तकालय एवं दूसरी कैन्टीन में रखी गई हैं। आप अपनी कॉलेज संबन्धी कोई भी सुझाव/समस्या/शिकायत लिखकर इन पेटियों में डाल सकते हैं। आप आश्वस्त रहें, आपकी पहचान गोपनीय रखी जायेगी।

नोट : अपनी पर्ची पर दिनांक अवश्य अंकित करें। छात्राएँ निम्नलिखित ईमेल आईडी पर अपनी शिकायत/सुझाव भेज सकती हैं—***studentsgrievance.rc@kanoriacollege.in***

The Students Grievance Redressal Cell has placed two suggestion boxes. One in front of library and another in canteen. If students have any suggestions /problems /complains, they can put their slips in the boxes. Secrecy shall be maintained regarding your identity. Kindly also mention date on your slip (optional). You can e-mail us at the following e-mail ID-

***studentsgrievance.rc@kanoriacollege.in***

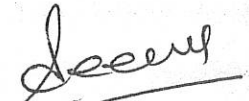
**Committee Members:**

Dr. Sarika Kaul (Convenor)

Dr. Aparna B. Rathore

Dr. Priyanka Khurana

Dr. Sweety Mathur

  
Principal

# Session 2022-23

Notices Regarding Students  
Grievance / Redressal Cell were put  
up on all notice boards on  
1<sup>st</sup> August 2022.

# Session 2022-23

27<sup>th</sup> August 2022

Students Grievance Redressal Cell meeting was held on 27<sup>th</sup> August 2022. The meeting was chaired by the Principal.

Both the complain boxes - one in the canteen and another in front of Library were opened. No complain was found in either of them.

Members present :-

Principal, Dr Seema Agrawal (Chairperson) - Seema

Cominor, Dr Savika Kaul - Savika  
27/8/2022

Dr. Aparna B. Rathore - Aparna  
27/8/22

Dr. Priyanka Khurana - Priyanka  
27/8/22

Dr. Sudety Mathur - Sudety

②  
21-9-2022

Student Grievance Redressal Cell meeting was held on 21<sup>st</sup> September 2022. The meeting was chaired by the Principal.

Both the complain boxes - one in the canteen and another in front of the library were opened.

\* Canteen Box - only one complain found.

\* There are complains regarding -

1. Teachers leave to be informed in advance (one day before).
2. Projectors are not working properly.
3. Teachers are mostly speaking in English and students are not able to understand.

\* Library Box - Total 8 complains found.

- 1) Please change the time of 8:00 AM class.
- 2) Condition of toilets - They are not clean & need freshner.
- 3) B.Com Part II - Humble request for organizing Fresher's for Part II students
- 4) B.A. Part III - On behalf of B.A. Part III Students of SOCIOLOGY, I want to state that our syllabus of Sociology Paper-2

unit - I has been finished in only 1 week. We students were not able to understand the topic due to lack of explanation & study material.

5). B.Sc. Part III (Bio) students - Complain for the changing the C.R. of the class. - Mahima Khinwa.

Reasons - As Mahima's ~~has~~ behaviour is not good with classmate and does not provide correct information.

6). B.A. Part III - Complain regarding giving facility for printout from phone or computer for students.

7). B.Sc. Part I (Bio) - The whole section B wants timing changed due to many problems faced by them - like travelling, coaching.

8). B.Sc. Part I (Maths & Physics & Chemistry) - Complain regarding the english medium used by the teachers for teaching which hindi medium students cannot understand.

\* Total Complain = 1 + 8 = 9 Complain

\* No e-mails received.

## ACTION TAKEN / SUMMARY REPORT

\* Infrastructure related complain.

- Canteen Box -

① Projectors not working properly

- Library box

Complain no. 2 - Toilets not washed regularly and need freshners.

Complain no. 6 - Print facility from phone / computer required.

Infrastructure related complain forwarded to by Principal to Vice Principal, College Development, on 21<sup>st</sup> September 2022.

\* Library Box.

### CULTURAL

✓ Complain no. ③ - Complain regarding Fresher's day for Part II students - Resolved - Fresher's day organized on 19<sup>th</sup> September 2022.

\* H.R.

- Canteen Box-

- Teacher's leave to be informed one day in advance - Suggestion forwarded to Principal Madam for necessary action.

Library Box

- Canteen Box. (Complain No. 1)
- Teacher's teach in English medium to Hindi Medium Student also.
- Library Box  
Complain no. ② — B.Sc Part I (Maths, Physics & Chemistry) students also complain that teaching medium of the teachers is English even for the Hindi medium students.
- Complain no. ④ B.A. Part III Sociology  
The syllabus of Paper - 2 unit 1 was completed in 1 week and students could not understand due to lack of explanation and study material.

#### \* STUDENTS

- Complain No. ⑤
- Library Box — Complain to change the C.R. of B.Sc. Part III Bio — Mahima Dhinwa because of her misbehaviour and does not give correct information.

#### \* ADMINISTRATION

- 2 Complain regarding change in timing — LIBRARY Box
- ✓ Complain No. 1 — 8:00 AM slot to be removed.
- \* This is not possible — RESOLVED. As College runs from 8:00 AM to 5:00 PM.
- Complain No. 7 - Change the timing of B.Sc. Part I Section B students - due to problems faced



like transportation and coaching.

All the complains have been forwarded by Principal Madam to the respected departments for necessary action.

Members Present :-

Principal, Dr Seema Agrawal  
(Chairperson)

Comptroller, Dr Sarika Kaul

Dr Aparna B Rathore

Dr Priyanka Khurana

Dr Suresh Mathur

Seema

Sarika 21/9/22  
Aparna 21/9/22  
Priyanka 21/9/22  
Suresh 21/9/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
...21.9.2022.....

Respected Madam,

Following is/are the complaints received as on ...21.9.2022.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....9.....

Total= ...1+8=9.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul.....*Sarika*.....(Convenor)  
21/9/2022

Dr. Aparna Rathore..*Aparna*.....(Science)  
21/9/22

Dr. Priyanka Khurana ..*Priyanka*.....(Commerce)  
21/9/22

Dr. Sweety Mathur ..*Sweety*.....(Arts)  
21/9/22

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21/9/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR (Faculty related)
- Cultural
- Administrative
- Anyother

Details of the Complaint

Teacher leave to be informed one day in Advance

Teacher teach in English medium to Hindi medium & students also

(B.Sc.I) - Maths, Phy, Chem teachers teach in English only.

Complaint forwarded to (Name & designation of the Person) Vice Principal,  
Science 21/9/22

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul Sarika (Convenor)  
21/9/2022

Dr. Aparna Rathore Aparna (Science)  
21/9/22

Dr. Priyanka Khurana Priyanka (Commerce)

Dr. Sweety Mathur Sweety (Arts)  
21/9/22

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Teacher Leave - To be informed one day in Advance.

Teacher teach in English medium to Hindi medium students also.  
(B.Sc-I) Maths, Phy, chem. teachers teach in English only.

Action Taken by the Person concerned

Teachers have been instructed to teach the students according to their medium.

Teachers taking planned leave always inform in advance and their names are put up on the notice board for the information to the students.

Complaint Resolved - Status & Date Yes 23.9.22

Signature of the Person Concerned Shaxena

Signature of the Principal Seema

Committee - Students Grievance Redressal Cell  
Signature of Convenor Jain

Signature of the Member from Science Sharma

Signature of the Member from Commerce Prakash

Signature of the Member from Arts Sharma

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21/9/2022

Nature of Complaint:

- Canteen
- ✓ Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint ..1) Projectors not working properly  
2) Toilets not washed regularly and need fresheners  
3) Print facility from phone / computer required

Complaint forwarded to (Name & designation of the Person) Dr. Ranjula Jain,  
vice principal, College Development. (21/9/2022)

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul..... Sarika (Convenor)

Dr. Aparna Rathore..... Aparna (Science)

Dr. Priyanka Khurana..... Priyanka (Commerce)

Dr. Sweety Mathur..... Sweety (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

- 1) Projectors not working properly.
- 2) Toilets not washed regularly and needs freshness.
- 3) Print facility from phone/Computers required by students.

Action Taken by the Person concerned

1. Projectors repaired already. IT technician has been asked to check all projectors.
2. More slots of cleaning of washrooms. Caretaker to monitor regularly. Purchased Freshness & installed on 23/9/2022
3. Print facility has been made available in the library & notice has been put up for the students.

Complaint Resolved -Status & Date... Matter Resolved 23/09/2022

Signature of the Person Concerned ..... Ranjula Jain

Signature of the Principal... Jeenu

Committee -Students Grievance Redressal Cell-  
Signature of Convenor..... Janki

Signature of the Member from Science..... Shreya

Signature of the Member from Commerce..... Geeta

Signature of the Member from Arts..... Geeta

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21/9/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint ✓ 8:00 AM sleep slot to be removed.  
2) Change the timing of B.Sc Part I, sec-B students due to  
problems faced the transportation and coaching.

Complaint forwarded to (Name & designation of the Person).....  
 Principal 21/9/22

Forwarded Authority :

- Dr. Seema Agrawal Seema (Principal)
- Dr. Sarika Kaul..... Sarika (Convenor)  
21/9/22
- Dr. Aparna Rathore..... Aparna (Science)  
21/9/22
- Dr. Priyanka Khurana..... Priyanka (Commerce)  
21/9/22
- Dr. Sweety Mathur..... Sweety (Arts)  
21/9/22

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint .....

1. 8:00 AM slot of class to be removed.

Action Taken by the Person concerned.....

8:00 am slot cannot be removed but student can be adjusted as per requirement.

Complaint Resolved -Status & Date..... 23/9/2022

Signature of the Person Concerned .....

Seema

Signature of the Principal.....

Committee -Students Grievance Redressal Cell-

Signature of Convenor.....

Sanika

Signature of the Member from Science.....

Apurva

Signature of the Member from Commerce.....

Rishika

Signature of the Member from Arts.....

Quora  
23/9/22



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21/9/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR (Faculty related).
- Cultural
- Administrative
- Anyother

Details of the Complaint

Syllabus of Sociology Paper -2 Unit -I has been finished in only 1 week.

Complaint forwarded to (Name & designation of the Person)

H.O.D., Sociology. 21/9/22

Forwarded Authority :

Dr. Seema Agrawal (Principal)

Dr. Sarika Kaul. (Convenor)

Dr. Aparna Rathore. (Science)

Dr. Priyanka Khurana. (Commerce)

Dr. Sweety Mathur. (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Syllabus of Sociology Paper - 2, Unit - I has been finished in only 1 week.

Action Taken by the Person concerned

Although it was not ed in (7 days) but I repeat the unit one.

Paper II: Introducing Sub Sociologies

Max Marks: 100

Sociology of Urban Society

Concepts: City and its Types, Urbanization, Urbanism, Migration

Urban Sociology: Nature, Subject Matter, Significance

Issues: Slums, Health and Sanitation

Complaint Resolved -Status & Date

Signature of the Person Concerned

Dy. Registrar (Academic-I) University of Rajasthan

Signature of the Principal

Committee -Students Grievance Redressal Cell-

Signature of Convenor

Signature of the Member from Science

Signature of the Member from Commerce

Signature of the Member from Arts

nce you must this from the of Commerce

Rej / Jain

Seems

Jarilla

Mamoo

Bijanku

23/9/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21/9/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint 1) 8:00 AM sleep slot to be removed.

2) Change the timing of B.Sc Part I sec-B students due to problems faced like transportation and coaching.

Complaint forwarded to (Name & designation of the Person).....

vice - principal - Science [2]

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

1. Change the timing of B.Sc. Part I Sec. B students due to problems faced like transportation and coaching.

Action Taken by the Person concerned

It is not possible to change the timings. Both the sections cannot come to the college at the same time.

Complaint Resolved -Status & Date 21.9.22

Signature of the Person Concerned

Maxima

Signature of the Principal

Seema

Committee -Students Grievance Redressal Cell-

Signature of Convenor

Ankur

Signature of the Member from Science

Manu

Signature of the Member from Commerce

Rishank

Signature of the Member from Arts

Shreya

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21/9/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint

\* Complain to change C.R. of B.Sc Part III Bix - Mahima  
Shinwa because of her misbehaviour and does not  
give correct information.

Complaint forwarded to (Name & designation of the Person) Chief Election  
Officer (Date - 21/9/2022)

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

\* Complain to change the CR of B.Sc Part III Bio - Mahima  
Dhinwa because of her misbehaviour and does not  
give correct information.

Action Taken by the Person concerned

Election is a democratic process and  
once a student is elected for any  
post it is not possible to change  
her.

Complaint Resolved -Status & Date Resolved on 26.9.22

Signature of the Person Concerned Maxine

Signature of the Principal Soem

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Sanika

Signature of the Member from Science Manu

Signature of the Member from Commerce Kyankh

Signature of the Member from Arts Prasen

29-10-2022

Student Grievance Redressal Cell meeting was held on 29<sup>th</sup> October 2022. The meeting was chaired by the Principal.

Both the Complain Boxes - one in the canteen and another in front of the library were opened.

\*LIBRARY Box -

Complain received - 4

- 1) Infrastructure requirement by students of Music Department. → Curtains, mattresses and extra room for practising music.
- 2) Complain regarding maintaining silence and discipline in the library.
- 3) Complain regarding irregular classes by of BBA Part I Sec. B. and providing proper time-table.
- 4) Financial assistance for Educational Tour by Muskan Verma (BA. Part III)

\*CANTEEN Box -

Complain received - 4

- 1) Complain regarding rude behaviour of canteen staff.
- 2) Complain - expecting teachers to be present at least 5 days a week. & leave to be informed 1 day in advance.

3). Infrastructural requirement of a separate reading room so that students can take their own books inside.

4). During tournament - Complain received for providing refreshment on time.

\* Total Complain received =  $4+4 = 8$

\* No e-mail received (Time - 2:06 PM).

All the Complain have been forwarded by Principal Madam to the respected departments for necessary action.

Members Present :-

Principal, Dr Seema Agrawal  
(Chairperson)

Deans

Convener, Dr Saeika Kaul

Dr Aparna B Rathore

Dr Priyanka Khurana

Dr Suresh Mathur

- Sanika 29/10/22  
Aparna 29/10/22  
Priyanka 29/10/22  
Suresh 29/10/22

During to non-working days from 1<sup>st</sup> to 5<sup>th</sup> October '22 and diwali breaks from 19<sup>th</sup> to 26<sup>th</sup> October 2022 the Complaint boxes were opened on 29.10.2022



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
29.10.2022.....

Respected Madam,

Following is/are the complaints received as on 29.10.2022.....

- 1) Online via email... NONE.....
- 2) Offline- After opening the 2 boxes 4+4.....

Total= 8.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other sports

Thanking you  
Yours truly

Dr. Sarika Kaul... Sarika 29/10/2022 (Convenor)

Dr. Aparna Rathore... Aparna 29/10/2022 (Science)

Dr. Priyanka Khurana... Priyanka 29/10/2022 (Commerce)

Dr. Sweety Mathur... Sweety 29/10/2022 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

29/10/2022

Details of the Complaint

- ① Financial assistance for going in Educational Tour  
Special request by Muskan Verma, B.A Part III student.
- ② Expecting teachers to be present 5 days a week and leave to be informed one day in advance.

Complaint forwarded to (Name & designation of the Person) Dr. Seema Agrawal,  
Principal

Forwarded Authority :

Dr. Seema Agrawal (Principal)

Dr. Sarika Kaul (Convenor)

Dr. Aparna Rathore (Science)

Dr. Priyanka Khurana (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) Financial assistance for going in Educational  
Tours. Special request by Muskan Verma, BA Part II Student

(2) Expecting teachers to be present 5 days a week and leave to be  
informed one day in advance.

Action Taken by the Person concerned.....

• Educational trips are usually subsidize or  
free of cost. There are educational tour.

• Teacher have been told to inform the students  
in advance about the leave.

Complaint Resolved -Status & Date.....

Signature of the Person Concerned .....

Signature of the Principal.....

Committee -Students Grievance Redressal Cell-

Signature of Convenor.....

Signature of the Member from Science.....

Signature of the Member from Commerce.....

Signature of the Member from Arts.....

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

29/10/2022

Details of the Complaint

Complain regarding rude behaviour of canteen staff & tea  
is not good

Complaint forwarded to (Name & designation of the Person) Dr. Ranjula Jain,  
Vice Principal, College Development

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul Sarika (Convenor)

Dr. Aparna Rathore Aparna (Science)

Dr. Priyanka Khurana Priyanka (Commerce)

Dr. Sweety Mathur Sweety (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint *Complaint regarding rude behaviour of canteen staff & tea is not good.*

Action Taken by the Person concerned.....

- Canteen staff has been instructed to be very polite with the students.*
- Tea to be prepared in a better way.*
- Random testing to be done by the committee*

Complaint Resolved -Status & Date *Matter Resolved 31/10/2022*

Signature of the Person Concerned *Ranjula J.S.*

Signature of the Principal *Jenny*

Committee -Students Grievance Redressal Cell-  
Signature of Convenor *Janki*

Signature of the Member from Science *Arpita*

Signature of the Member from Commerce *Sneha*

Signature of the Member from Arts *Sneha*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

29/10/2022

Nature of Complaint:

- Canteen
- ✓ Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint

① Infrastructural Requirement by Music Department Students -  
Curtains, Mattresses, extra room for practising

Complaint forwarded to (Name & designation of the Person) Vice Principal,  
College Development

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- ✓ Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

① Infrastructural Requirement by music department students -  
Curtains, Mattresses, extra room for practicing

Action Taken by the Person concerned

- Curtains already given.
- Dori & Bedsheets already provided.
- A separate room for practicing has been constructed in front of R.B.
- When R.B. is vacant in the time where classes are not held can be used for practicing.

Complaint Resolved - Status & Date. Matter Resolved 31/10/2022

Signature of the Person Concerned Ranjula Jais

Signature of the Principal Seem

Committee - Students Grievance Redressal Cell -  
Signature of Convenor Harish

Signature of the Member from Science Arushi

Signature of the Member from Commerce Arushi

Signature of the Member from Arts Arushi

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

29/10/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- ✓ Anyother (SPORTS)

Details of the Complaint

During Tournament - refreshment not received on time by sports students.

Complaint forwarded to (Name & designation of the Person) Vijay Harish,  
Director, Physical Education

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul. Sarika 29/10/2022 (Convenor)

Dr. Aparna Rathore Aparna 29/10/22 (Science)

Dr. Priyanka Khurana Priyanka 28/10/22 (Commerce)

Dr. Sweety Mathur Sweety 29/10/22 (Arts)

Committee -Students Grievance Redressal Cell



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- ✓ Any Other (SPORTS)

Details of the Complaint .....

During Tournament - refreshment not received on time by sports students

Action Taken by the Person concerned.....

4th In refreshment - सन्तुष्ट - न.श. प्र.स. 22-319 अ.श. 81 Thanks 31/10/22

Complaint Resolved -Status & Date.....

Signature of the Person Concerned ..... Prisha

Signature of the Principal..... Leena

Committee -Students Grievance Redressal Cell-  
Signature of Convenor..... Prisha

Signature of the Member from Science..... Prisha

Signature of the Member from Commerce..... Prisha

Signature of the Member from Arts..... Prisha

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

29/10/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint

① Irregular classes of BBA Part I Section B & providing proper time table

Complaint forwarded to (Name & designation of the Person) Dr. Sarika Sharma, Vice Principal, Commerce

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul... *Sarika* 29/10/2022 (Convenor)

Dr. Aparna Rathore... *Aparna* 29/10/2022 (Science)

Dr. Priyanka Khurana... *Priyanka* 29/10/2022 (Commerce)

Dr. Sweety Mathur... *Sweety* 29/10/2022 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint .....

① Irregular classes of B.A. Part I Section B

Action Taken by the Person concerned.....

Due to section allotment, this might be the case, proper attention has been given and the matter has been sorted by providing time table individually. classes are regular since 17 August

Complaint Resolved -Status & Date.....

Matter Resolved

J. P. Sharma

Signature of the Person Concerned .....

Signature of the Principal.....

Seema

Committee -Students Grievance Redressal Cell-

Signature of Convenor.....

J. P. Sharma

Signature of the Member from Science.....

Aravind

Signature of the Member from Commerce.....

Aravind

Signature of the Member from Arts.....

Seema

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

29/10/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- ✓ Library
- HR
- Cultural
- Administrative
- Anyother (1)

Details of the Complaint (1) Complaint regarding maintaining silence & discipline in library.

(2) \* A separate reading room required for taking umbrellas inside.

Complaint forwarded to (Name & designation of the Person) Ms. Manju Rathore, Librarian

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* 29/10/2022 (Convenor)

Dr. Aparna Rathore *Aparna* 29/10/22 (Science)

Dr. Priyanka Khurana *Priyanka* 29/10/22 (Commerce)

Dr. Sweety Mathur *Sweety* 29/10/22 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- ✓ Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Complaint regarding maintaining silence & discipline in library.

(2) A separate reading room required for taking own books inside

Action Taken by the Person concerned

1) We are doing regular monitoring for maintaining silence and discipline in library. But sometimes some of the students taking their online class in mobile and sometime they are discussing their topic. But I try my best for the same.

2) Requirement is already given for separate reading room.

Complaint Resolved - Status & Date

Matter resolved on 29/10/2022

Signature of the Person Concerned

*Mangra*

Signature of the Principal

*Seema*

Committee - Students Grievance Redressal Cell

Signature of Convenor

*Janita*

Signature of the Member from Science

*Apame*

Signature of the Member from Commerce

Signature of the Member from Arts

*Deepa*

(4)

5.11.2022

Student Grievance Redressal cell meeting was held on 5<sup>th</sup> November 2022. The meeting was chaired by Principal.

Both complaint boxes - one in canteen and another in front of library were opened.

\* Canteen Box -  
No complaint received

\* Library Box  
No complaint received.

Members Present :-

Principal, Dr Seema Agrawal ~~Seema~~  
(Chairperson)

Convener, Dr Sarika Kaul Sarika  
5/11/2022

Dr Aparna B Rathore Aparna  
5/11/22

Dr Priyanka Khurana Priyanka  
5/11/22

Dr. Sweety Mathur Sweety  
5/11/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....5/11/22.....

Respected Madam,

Following is/are the complaints received as on 05/11/22.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....

Total= ....NIL.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul. *[Signature]* 5/11/22 (Convenor)

Dr. Aparna Rathore. *[Signature]* 5/11/22 (Science)

Dr. Priyanka Khurana. *[Signature]* (Commerce)

Dr. Sweety Mathur. *[Signature]* 05/11/22 (Arts)

Committee -Students Grievance Redressal Cell

12.11.2022.

Student Grievance Redressal Cell Meeting was held on 12<sup>th</sup> November 2022. The meeting was chaired by Principal. Both complaint boxes - one in canteen and another in front of library were opened.

\* Canteen Box - No complaint received

\* Library Box -  
No. of Complaints = 5.

- 1). Complaint regarding - Improper flush in toilets and no water in flush toilet.
- 2). Complaint regarding rude behaviour of Canteen staff. Food items written on menu are not available.
- 3). Complain regarding rude behaviour of Canteen staff.
- 4). Complaint regarding slow service of Canteen staff and do not return money.
- 5). Canteen regarding slow and rude behaviour of Canteen staff.

All complaints have been forwarded by Principal madam to respected departments for necessary action.



Total number of complaints = 5.  
No e-mail complaints received

### Members Present

Principal, Dr Seema Agrawal Seema  
(Chairperson)

Convener, Dr Sarika Kaul Sarika

Dr Aparna B Rathore

Dr Priyanka Khurana Priyanka  
12/11/22

Dr Sweety Mathur Sweety  
12/11/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....12/11/22.....

Respected Madam,

Following is/are the complaints received as on ..12/11/22.....

- 1) Online via email.....Nil.....
- 2) Offline- After opening the 2 boxes .....05.....

Total= .....05.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul.....*Sarika*.....(Convenor)

Dr. Aparna Rathore.....*Aparna*.....(Science)

Dr. Priyanka Khurana.....*Priyanka*.....(Commerce)

Dr. Sweety Mathur.....*Sweety*.....(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

12/11/2022

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint (1) Improper flush in toilets & no water in toilets  
(2) Rude & ignorant behaviour of canteen staff  
(3) Slow service of canteen staff

Complaint forwarded to (Name & designation of the Person) Vice Principal, College Development, Dr. Ranjita Jain

Forwarded Authority :

Dr. Seema Agrawal (Principal)

Dr. Sarika Kaul (Convenor)

Dr. Aparna Rathore (Science)

Dr. Priyanka Khurana (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint 1. Improper flush in tanks & no water in toilets.  
2. Rude & ignorant behaviour of canteen staff  
3. Slow service of canteen staff.

Action Taken by the Person concerned

1. Proposal has been given for repair and remodelling of the toilets.
- 2+3. A Training will be conducted for the canteen staff for the service & behaviour management.

Complaint Resolved -Status & Date Resolved. Date - 14.11.2022

Signature of the Person Concerned Ranjula Jari

Signature of the Principal Jeem

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Anika

Signature of the Member from Science Annes

Signature of the Member from Commerce Rianee

Signature of the Member from Arts. Pooja

(6)

19.11.22

Student Grievance Redressal Cell meeting was held on 19<sup>th</sup> November 2022.

The meeting was chaired by Principal.

Both complaint boxes - one in Canteen and another in front of library were opened.

\* Canteen Box - No complaint received

\* Library Box - 5 complaints received.

1). Complain regarding 8:00 AM time slot to shift to 8:50 AM.

2) 8:00 AM time slot to be removed

3). Complaint by Psychology students - Regarding changing their batch to Ayushi & Mahima Mam Batch.

4). Complaint by B.Com Part I students Regarding a request to change Accountancy teacher as syllabus is running slow.

5). Complaint by B.A (Hon) Part I students Regarding a request to change their Political Science teacher from Nehal Mam to Palu mam' as Nehal mam' teaches only in English.

All complaints have been forwarded by Principal Madam to respected departments for necessary action.

No. of complaints received = 5.  
No e-mail complaints received.

Members Present :-

Principal, Dr Seema Agrawal *Seema*  
(Chairperson)

Convener, Dr Sarika Kaul *Sarika* 19/11/2022

Dr Aparna B Rathore *Aparna* 19/11/22

Dr Priyanka Khurana *Priyanka*

Dr Sweety Mathur *Sweety* 19/11/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
..... 19/11/22 .....

Respected Madam,

Following is/are the complaints received as on ..... 19/11/22 .....

- 1) Online via email... 012 .....
- 2) Offline- After opening the 2 boxes ..... 05 .....

Total= ..... 05 .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
  - Library
  - HR
  - Cultural
- Administrative
  - Any other

Thanking you  
Yours truly

Dr. Sarika Kaul... *Sarika Kaul* (Convenor)

Dr. Aparna Rathore... *Aparna Rathore* (Science)

Dr. Priyanka Khurana... *Priyanka Khurana* (Commerce)

Dr. Sweety Mathur... *Sweety Mathur* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

19/11/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ ~~• Administrative~~
- Anyother

Details of the Complaint

1. 8:00 AM time slot to shift to 8:50 AM
2. Psychology Students - Regarding changing their batch to Ayushi & Mahima
3. B.COM-I Students - Regarding a request to change Accountant teacher.
4. B.A (H) I Students - To change their Political Science teacher from Sehul to Palu.

Complaint forwarded to (Name & designation of the Person)

Dr. Seema Agrawal, (Principal)

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ - Administrative
- Any Other

Details of the Complaint 1. 8:00AM time slot to shift to 8:50AM.  
2. Psychology Students - Regarding changing their batch to Ayushi & Mahima.  
3. B.COM-I - Students - Regarding a request to change Accountancy teacher.  
4. B.A(H)I Students - To change their political Science teacher from Sehul to palu.

Action Taken by the Person concerned.....

Slot were adjusted.

Complaint Resolved -Status & Date Resolved 23/11/2022

Signature of the Person Concerned.....

Signature of the Principal.....  
*Devi*

Committee -Students Grievance Redressal Cell-  
Signature of Convenor.....  
*Sanika*

Signature of the Member from Science.....  
*Manu*

Signature of the Member from Commerce.....  
*Piyank*

Signature of the Member from Arts.....  
*Suresh*

7

26.11.2022

Student Grievance Redressal Cell meeting was held on 26.11.2022.

The meeting was chaired by Principal. Both complaint boxes - one in canteen and another in front of library were opened.

- \* Canteen Box - 1 Complaint received
- \* Library Box - 2 Complaint received

→ ① Canteen Box -

Complaint regarding shifting of class from Room no. 5 to Room no. 6. on 21<sup>st</sup> Nov '22

Resolution - Because of NAAC Presentation Room was shifted only for 1 class as informed by the administration. It is ensured that it will not be repeated for further classes.

→ ② Library Box

1] Complaint regarding change in time ~~from~~ of 8 AM classes.

2] Complaint regarding rude behaviour of Canteen staff.

Number of complaints received = 1+2 = 3.  
No e-mail complaint received.

All complaints have been forwarded.

by Principal Madam to respected departments for necessary action.

Members present :-

Principal, Dr Seema Agrawal Seema  
(Chairperson)

Convener Dr Sarika Kaul Sarika 26/11/22

Dr Aparna B Rathore Aparna 26/11/22

Dr Priyanka Khurana Priyanka 26/11/22

Dr Sireety Mathur Sireety 26/11/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....26/11/22.....

Respected Madam,

Following is/are the complaints received as on .....26/11/22.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes 03.....

*randomly* *Wb. Box*  
Total= ...01+02=03

Nature of Complaint:

- Canteen
  - Infrastructure & other amenities
  - Library
  - HR
  - Cultural
- Administrative
  - Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....*Sarika* 26/11/2022  
(Convenor)

Dr. Aparna Rathore.....*Aparna*  
(Science)

Dr. Priyanka Khurana.....*Priyanka*  
(Commerce)

Dr. Sweety Mathur.....*Sweety*  
(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

Nature of Complaint:

26/11/2022

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint (1) *canteen* Staff is under  
(2) *seems slow*

Complaint forwarded to (Name & designation of the Person) *Dr. Ranjula Jain,*  
*Vice Principal, College Development,*

Forwarded Authority :

Dr. Seema Agrawal *Seema* (Principal)

Dr. Sarika Kaul *Sarika* (Convener)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Canteen staff is rude  
(2) Service is slow

Action Taken by the Person concerned

- Canteen staff has been instructed to be very polite with the students.
- A training session was conducted to improve behaviour of canteen staff.
- Two more staff has been recruited for fast service of the canteen.

Complaint Resolved - Status & Date ..... Complaint Resolved 30.11.2022

Signature of the Person Concerned ..... Ranjula Jain

Signature of the Principal ..... Seenu

Committee - Students Grievance Redressal Cell -  
Signature of Convenor ..... Jankhe

Signature of the Member from Science ..... Anurag

Signature of the Member from Commerce ..... Piyanka

Signature of the Member from Arts ..... Sneha

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

26/11/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Anyother

Details of the Complaint (1.) *Request for change of 8 am classes*  
(2.) *Complaint regarding shifting of class from RV5 to RV6 on 21/11/22 and no space left for students*

Complaint forwarded to (Name & designation of the Person) *Dr. Seema Agrawal, Principal, KMM Jaipur*

Forwarded Authority :

Dr. Seema Agrawal *Seema* 26/11/2022 (Principal)

Dr. Sarika Kaul *Sarika* 26/11/2022 (Convenor)

Dr. Aparna Rathore *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) Request for change of exam classes  
(2) Complaint regarding shifting of class from Rm 5 to Rm 6 on 21/11/22 and no space left for students

Action Taken by the Person concerned.....

1. Slot were adjusted
2. The adjustment were for one day only.

Complaint Resolved -Status & Date Resolved - as the room was adjusted due to NAAC Peer Team visit. Students were informed in advance.

Signature of the Person Concerned .....

Signature of the Principal..... Seems

Committee -Students Grievance Redressal Cell

Signature of Convenor..... Janika

Signature of the Member from Science..... Aparna 26/11/2022

Signature of the Member from Commerce..... Poojanka

Signature of the Member from Arts..... Deepa 26/11/22



Student Grievance Redressal Cell meeting was held on 2<sup>nd</sup> December '22. The meeting was chaired by Principal. Both complaint boxes - one in canteen and another in front of library were opened.

- \* Canteen box - 1 Complaint
- \* Library box - 4 Complaints

→ Canteen box.

Complaint received regarding Canteen by Shivani Mittal, BCom Part III, Sec-C. - regarding lack of variety of food in canteen.

→ Library box

①<sup>2</sup> Complaint regarding - Dr Arti Mishra. She only provides You-Tube link and does not teach Organic Chemistry. By - BSc Part I Sec-A. (2 complaints for same teacher)

③<sup>2</sup> Complain against Anita Kataria Mam. - Teaches development Biology of Zoology. Does not teach well & explain well. by BSc I.A. - Demanding change of Teacher. (2 Complaint for same teacher)

Number of complaints received = 1 + 4 = 5.  
No email complaints received.

All complaints have been forwarded by Principal Madam to Respected departments for necessary action.

Members Present:-

Principal, Dr Seema Agrawal  
(Chairperson)

Seema  
21/12/2022

Convener, Dr Sarika Kaul

Sarika  
21/12/2022

Dr Aparna B Kathore

Aparna  
21/12/22

Dr. Priyanka Khurana

Priyanka  
21/12/22

Dr Sireety Mathur

Sireety  
21/12/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....02/12/22.....

Respected Madam,

Following is/are the complaints received as on .....2/12/22.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....05.....

*Canteen Library*  
Total= .....01 + 04.....

Nature of Complaint:

- Canteen
  - Infrastructure & other amenities
  - Library
  - HR
  - Cultural
- Administrative
  - Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....*Sarika* 2/12/22 (Convenor)

Dr. Aparna Rathore.....*Aparna* 2/12/22 (Science)

Dr. Priyanka Khurana.....*Priyanka* 2/12/22 (Commerce)

Dr. Sweety Mathur.....*Sweety* (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

2/12/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint (1) Lack of variety food in the canteen

Complaint forwarded to (Name & designation of the Person) Dr. Ranjula Jain  
Vice Principal, college development

Forwarded Authority :

Dr. Seema Agrawal (Principal)

Dr. Sarika Kaul (Convener)

Dr. Aparna Rathore (Science)

Dr. Priyanka Khurana (Commerce)

Dr. Sweety Mathur (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Lack of variety food in the canteen

Action Taken by the Person concerned

Many more items were incorporated in the canteen menu.

Complaint Resolved -Status & Date Complaint Resolved 5/12/2022

Signature of the Person Concerned Ranjula Jain

Signature of the Principal Seema

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Anshika

Signature of the Member from Science Anshika

Signature of the Member from Commerce Anshika

Signature of the Member from Arts Seema

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

2/12/2022

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint (1) Complaint regarding change of teacher -

Dr. Aarti Mishra - Chemistry

(2) change of teacher - Dr. Anika Kataria - Zoology

Complaint forwarded to (Name & designation of the Person) Dr. Seema Agrawal,  
Principal, K.M. Saini

Forwarded Authority :

Dr. Seema Agrawal ..... 2/12/2022 (Principal)

Dr. Sarika Kaul... 2/12/2022 (Convenor)

Dr. Aparna Rathore... 2/12/2022 (Science)

Dr. Priyanka Khurana... 2/12/2022 (Commerce)

Dr. Sweety Mathur... 2/12/2022 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) 2 complaints regarding change of teacher - Dr. Arti Mishra (Ma'am only gives YouTube link and does not teach)

Action Taken by the Person concerned

Dr. Arti Mishra, was warned and was asked to improve her teaching methodology & not to adhere to such a practise.

Complaint Resolved - Status & Date. Resolved 7/12/2022

Signature of the Person Concerned

*[Signature]*

Signature of the Principal

Committee - Students Grievance Redressal Cell -  
Signature of Convenor

*[Signature]*

Signature of the Member from Science

*[Signature]*

Signature of the Member from Commerce

*[Signature]*

Signature of the Member from Arts

*[Signature]*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) of Complaints regarding change of teacher - Dr. Anita Kataria (Mam does not teach & explain well, does not know spellings & pronunciation and takes things lightly)

Action Taken by the Person concerned Dr. Anita Kataria was discontinued from the services of the college after the complaint.

Complaint Resolved -Status & Date Resolved 7/12/2022

Signature of the Person Concerned

Signature of the Principal

Committee -Students Grievance Redressal Cell  
Signature of Convenor

Signature of the Member from Science

Signature of the Member from Commerce

Signature of the Member from Arts



(9)

09.12.2022

Student Grievance meeting was held on 9<sup>th</sup> December 2022. The meeting was chaired by Principal. Both complaint boxes - one in canteen and another in front of library were opened.

\* Canteen Box - Nil  
No complaint received

\* Library Box - Nil  
No complaint received.

\* No email complaints received.

Members Present:-

Principal, Dr Seema Agrawal  
(Chairperson)

Seema  
9/12/2022

Convener, Dr Sarika Kaul

Sarika

Dr Aparna B Rathore

Aparna  
9/12/22 9/12/2022

Dr Priyanka Khurana

Priyanka  
9/12/22

Dr Sweety Mathur

Sweety  
9/12/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
..... 9/12/22 .....

Respected Madam,

Following is/are the complaints received as on ..... 9/12/22 .....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes ..... NIL .....

Total= ..... NIL .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.. *Sarika* ..... (Convenor)

Dr. Aparna Rathore... *Aparna* ..... (Science)

Dr. Priyanka Khurana .. *Priyanka* ..... (Commerce)

Dr. Sweety Mathur .... *Sweety* ..... (Arts)

Committee -Students Grievance Redressal Cell

19.12.2022

Student Grievance Redressal Cell meeting was held on 19<sup>th</sup> December 2022. The meeting was chaired by Principal. Both complaint boxes - one in Canteen and another in front of library were opened.

\* Canteen Box - Nil  
No complaint received.

\* Library Box - Nil  
No complaint received.

\* No email complaint received.

Members Present :-

Principal, Dr Seema Agrawal Seema  
(Chairperson) 19/12/2022

Convener, Dr Saurika Kaul Saurika

Dr Aparna B Rathore Aparna  
19/12/22

Dr. Priyanka Khurana Priyanka  
19/12/22

Dr. Sweety Mathur Sweety  
19/12/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....19/12/22.....

Respected Madam,

Following is/are the complaints received as on .....19/12/22.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....NIL.....

Total= .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul. *Sarika* 19/12/22 (Convenor)

Dr. Aparna Rathore. *Aparna* (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* (Arts)

Committee -Students Grievance Redressal Cell

Student Grievance Redressal Cell meeting was held on 7<sup>th</sup> January 2023. The meeting was chaired by Principal. Both Complaint boxes - one in Canteen and another in front of library were opened.

\* Canteen box - Nil  
No complaint received.

\* Library box - 1  
1 complaint received.  
→ The complaint was regarding changing the 8 AM class time schedule.

\* No email Complaint received.  
\* Total number of complaint received = 1.

The complaint received were forwarded by Principal Madam to the respected department for necessary action.

Members Present :-

- Principal, Dr Seema Agrawal *Seema* 7/1/2023  
(Chairperson)
- Convener, Dr Sarika Kaul *Sarika*
- Dr Aparna B Rathore *Aparna* 7/1/23
- Dr Priyanka Khurana *Priyanka* 7/1/23
- Dr Sweety Mathur *Sweet* 07.1.23

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
7.1.2023.....

Respected Madam,

Following is/are the complaints received as on 7.1.2023.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes 01.....

Total= 01.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓ • Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul.....*Sarika*.....(Convenor)

Dr. Aparna Rathore.....*Aparna*.....(Science)

Dr. Priyanka Khurana.....*Priyanka*.....(Commerce)

Dr. Sweety Mathur.....*Sweety*.....(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

7.1.2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- ✓  Administrative
- Anyother

Details of the Complaint *17 Sam classes should be changed*

Complaint forwarded to (Name & designation of the Person) *Dr. Seema Agrawal,*  
*Principal, Kanoria College, Jaipur*

Forwarded Authority :

Dr. Seema Agrawal *Seema* 7/1/2023 (Principal)

Dr. Sarika Kaul *Sarika* (Convenor)

Dr. Aparna Rathore *Aparna* 7/1/2023 (Science)

Dr. Priyanka Khurana *Priyanka* (Commerce)

Dr. Sweety Mathur *Sweety* 7/1/23 (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) & am classes should be changed

Action Taken by the Person concerned. As per policy, sam class cannot be removed.

Complaint Resolved -Status & Date Resolved 7/1/2023

Signature of the Person Concerned Jeem

Signature of the Principal Jeem

Committee -Students Grievance Redressal Cell  
Signature of Convenor Amisha

Signature of the Member from Science Apneet

Signature of the Member from Commerce Riyanka

Signature of the Member from Arts Surend



20.1.2023

Student Grievance Redressal Cell meeting was held on 20<sup>th</sup> January 2023. The meeting was chaired by Principal Madam. Both complaint boxes - one in canteen and another in front of library were opened.

- \* Canteen box - Nil  
No complaint received.
- \* Library box - Nil  
No complaint received.
- \* No email Complaint received.

Members Present :-

Principal, Dr Seema Agrawal *Seema*  
(Chairperson) 20/1/2023

Convener, Dr Sarika Kaul *Sarika*

Dr Aparna B Rathore *Aparna*  
20/1/23

Dr Priyanka Khurana *Priyanka*  
20/1/23

Dr Suleety Mathur *Suleety*  
20.1.23

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on

..... 20/11/2023 .....

Respected Madam,

Following is/are the complaints received as on ..... 20/11/23 .....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes ... Nil .....

Total= ..... Nil .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul..... *Sarika Kaul* 20/11/2023 (Convenor)

Dr. Aparna Rathore..... *Aparna* (Science)

Dr. Priyanka Khurana..... *Priyanka* (Commerce)

Dr. Sweety Mathur..... *Sweety Mathur* (Arts)

Committee -Students Grievance Redressal Cell

27.1.2023.

Students Grievance Redressal Cell meeting was held on 27<sup>th</sup> January 2023. The meeting was chaired by the Principal. Both complaint boxes - one in canteen and another in front of library were opened.

\* Canteen box - Nil  
No complaint received

\* Library box - Nil  
No complaint received

\* No email complaint received.

Members Present :-

- Principal, Dr Seema Agrawal *Seema*  
(Chairperson) *27/1/2023*
- Convener, Dr Sarika Kaul *Sarika*
- Dr Aparna B. Rathore *Aparna*  
*27/1/23*
- Dr Priyanka Khurana *Priyanka*  
*27/1/23*
- Dr Sweety Mathur *Sweety*  
*27.1.23*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
..... 27/1/2023 .....

Respected Madam,

Following is/are the complaints received as on ..... 27/1/23 .....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes ... Nil .....

Total= ..... Nil .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul... *Sarika Kaul* 27/1/2023 (Convenor)

Dr. Aparna Rathore... *Aparna Rathore* (Science)

Dr. Priyanka Khurana... *Priyanka Khurana* (Commerce)

Dr. Sweety Mathur... *Sweety Mathur* (Arts)

Committee -Students Grievance Redressal Cell

6.2.2023

Student Grievance Redressal Cell meeting was held on 6<sup>th</sup> February 2023. The meeting was chaired by the Principal. Both complaint boxes - one in canteen and another in front of library were opened.

Total Complaints = 3

- \* Canteen box - 1 Complaint
- \* Library box - 2 complaints
- \* No email complain received

\* Canteen box -

① The complaint was regarding keeping stock of Choco bars in canteen.

\* Library box -

① Complaint regarding providing Online payment in canteen.

② Complaint by B.Sc. - Biotechnology students for providing placement in Biotechnology.

The complaint received were forwarded by Principal Madam to the respected departments for necessary action.

Members Present :-

Principal, Dr Seema Agrawal  
(Chairperson)

*Seema*  
6/2/2023

Convener, Dr Sarika Kaul

*Sarika*

Dr Aparna B Rathore

Dr Priyanka Khurana

Dr Suleety Mathur

*Aparna*  
06/02/23  
*Suleety*  
06.2.23

Committee Members:  
Dr. Sarika Kaul (Convener)  
Dr. Aparna B. Rathore  
Dr. Priyanka Khurana  
Dr. Suleety Mathur

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
06/2/2023

Respected Madam,

Following is/are the complaints received as on 06/2/23

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes ..... 03

Total= 03

Nature of Complaint:

- Canteen
  - Infrastructure & other amenities
  - Library
  - HR
  - Cultural
- Administrative
  - Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....  
6/2/2023  
(Convenor)

Dr. Aparna Rathore.....  
Aparna  
(Science)

Dr. Priyanka Khurana .....  
Priyanka  
(Commerce)

Dr. Sweety Mathur .....  
Sweety  
(Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

6-2-2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative - Convener, Centre for Career & Placement
- Anyother

Details of the Complaint (1) Placements Drive should be organised for B.Tech - Technology students.

Complaint forwarded to (Name & designation of the Person) Dr. Ranjana Agrawal, Convener, Centre for Career & Placement

Forwarded Authority :

Dr. Seema Agrawal ..... (Principal)

Dr. Sarika Kaul ..... (Convener)

Dr. Aparna Rathore ..... (Science)

Dr. Priyanka Khurana ..... (Commerce)

Dr. Sweety Mathur ..... (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative - *Convenor, Centre for Career & Placement*
- Any Other

Details of the Complaint *① Placement drive should be organized for Bio-Technology students.*

Action Taken by the Person concerned

*We have already organized placement drive for science students and will organized more for Bio-technology students. Suggestion noted.*

Complaint Resolved -Status & Date *11/2/2023*

Signature of the Person Concerned *Kanjana*  
*11/2/2023*

Signature of the Principal *Secy*  
*11/2/2023*

Committee -Students Grievance Redressal Cell  
Signature of Convenor *Jaishe*

Signature of the Member from Science *Prasanna*

Signature of the Member from Commerce *Prasanna*

Signature of the Member from Arts *Secy*



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

6/2/2023

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Anyother

Details of the Complaint (1) Choco Bar stock should be kept  
(2) online payment should be accepted in canteen

Complaint forwarded to (Name & designation of the Person) Dr. Ranjula Jain,  
vice principal, College Development.

Forwarded Authority :

Dr. Seema Agrawal Seema (Principal)

Dr. Sarika Kaul Sarika (Convenor)

Dr. Aparna Rathore Aparna (Science)

Dr. Priyanka Khurana Priyanka (Commerce)

Dr. Sweety Mathur Sweety (Arts)

Committee -Students Grievance Redressal Cell

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint ① Choco-Bar stock should be kept  
② Online payment should be accepted in canteen

Action Taken by the Person concerned

- Choco-Bar stock was less owing to winters. Now its stock has been stored.
- Online payment is a good option for payment but is not possible for canteen.

Complaint Resolved - Status & Date ..... Complaint Resolved 9/2/23

Signature of the Person Concerned ..... Rangula Jain

Signature of the Principal ..... Seem

Committee - Students Grievance Redressal Cell -  
Signature of Convenor ..... Anvika

Signature of the Member from Science ..... Ananya

Signature of the Member from Commerce ..... Piyanka

Signature of the Member from Arts ..... Sneha

Student Grievance Redressal Cell meeting was held on 15<sup>th</sup> February 2023. The meeting was chaired by Principal Madam.

Both complaint boxes - one in canteen and one in front of library were opened.

\* Canteen Box - Nil  
~~Nil~~ No complaint received.

\* Library Box - Nil  
No complaint received.

\* No email complaint received.

Members Present:-

Principal, Dr Seema Agrawal *Seema*  
(Chairperson) *15/2/2023*

Convenor, Dr Sarika Kaul *Sarika*  
Dr Aparna B. Rathore *Aparna* *15/2/23* *15/2/2023*

Dr Priyanka Khurana *Priyanka* *15/2/23*

Dr Suresh Mathur *Suresh* *15.2.23.*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....15/2/23.....

Respected Madam,

Following is/are the complaints received as on .....15/2/23.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes ..... Nil

Total= ..... Nil

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul.....15/2/23 (Convenor)

Dr. Aparna Rathore..... (Science)

Dr. Priyanka Khurana..... (Commerce)

Dr. Sweety Mathur..... (Arts)

Committee -Students Grievance Redressal Cell

24.2.2023.

Student Grievance Redressal Cell meeting was held on 24<sup>th</sup> February 2023. The meeting was chaired by Principal Madam. Both complaint boxes - One in canteen and one in front of library were opened.

\* Canteen Box - Nil  
No complaint received

\* Library Box - Nil  
No complaint received.

\* No email complaint received

Members present :-

Principal, Dr Seema Agrawal  
(Chairperson)

Seema  
24/02/2023

Convener, Dr Sarika Kaul

Sarika  
24/2/2023

Dr Aparna B. Rathore

Aparna  
24/2/23

Dr Priyanka Khurana

Priyanka  
24/2/23

Dr Suseety Mathur

Suseety  
24/2/23

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
...24.02.2023.....

Respected Madam,

Following is/are the complaints received as on 24.02.2023 .....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....

Total= NIL .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaur. 24/2/2023 (Convenor)

Dr. Aparna Rathore. 24/2/23 (Science)

Dr. Priyanka Khurana 24/2/23 (Commerce)

Dr. Sweety Mathur 24.02.23 (Arts)

Committee -Students Grievance Redressal Cell

17

8.3.2023

Student Grievance Redressal Cell meeting was held on 8<sup>th</sup> March 2023. The meeting was chaired by Principal Madam.

Both complaint boxes - One in canteen and one in front of library were opened.

\* Canteen box - Nil  
No complaint received

\* Library box - Nil  
No complaint received

\* No email complaint received.

Members Present :-

Principal, Dr Seema Agrawal  
(Chairperson)

Convenor, Dr Sarika Kaul

Dr Aparna B Rathore

Dr Priyanka Khurana

Dr Suseety Mathur

Seema  
8/3/2023

Sarika  
8/3/2023

Aparna  
8/3/23

Priyanka  
8/3/23

Suseety  
08.3.23

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....8/3/2023.....

Respected Madam,

Following is/are the complaints received as on ...8/3/2023.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....

Total= .....NIL.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....8/3/2023.....(Convenor)

Dr. Aparna Rathore.....8/3/23.....(Science)

Dr. Priyanka Khurana.....8/3/23.....(Commerce)

Dr. Sweety Mathur.....08/3/23.....(Arts)

Committee -Students Grievance Redressal Cell



15.3.2023

Student Grievance Redressal Cell meeting was held on 15<sup>th</sup> March 2023. The meeting was chaired by Principal Madam.

Both Complaint boxes - One in canteen and one in front of library were opened.

\* Canteen box - Nil  
No complaint received

\* Library box - Nil  
No complaint received

\* No email complaint received

\* Members Present :-

Principal, Dr Seema Agrawal ~~Jeenu~~  
(Chairperson) 15/3/2023

Convenor, Dr Sarika Kaul ~~Sarika~~  
Dr Aparna B Rathore 15/3/23 15/3/2023

Dr Priyanka Khurana ~~Priyanka~~ 15/3/23

Dr Sweety Mathur ~~Sweety~~ 15.3.23.

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
.....15/3/23.....

Respected Madam,

Following is/are the complaints received as on .....15/3/23.....

- 1) Online via email.....
- 2) Offline- After opening the 2 boxes .....

Total= .....NIL.....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul. *Sarika* (Convenor)  
15/3/2023

Dr. Aparna Rathore. *Aparna* (Science)  
15/3/23

Dr. Priyanka Khurana *Priyanka* (Commerce)  
15/3/23

Dr. Sweety Mathur *Sweety* (Arts)  
15/3/23

Committee -Students Grievance Redressal Cell

Note: — Examination for U.G.  
classes was declared and  
preparatory leaves were started.

~~Jarika~~  
16/3/2023

Student Grievance Redressal Cell meeting was held on 27<sup>th</sup> March 2023. The meeting was chaired by Principal Madam.

Both complaint boxes - one in canteen and one in front of library were opened.

\* Canteen box - Nil  
No complaint received.

\* Library box - Nil  
No complaint received.

\* No email complaint received.

Members Present

Principal, Dr. Beema Agrawal Seema  
(Chairperson)

Convener, Dr. Sarika Kaul Sarika

Dr. Aparna B. Rathore Aparna

Dr. Priyanka Khurana Priyanka

Dr. Poojy Mathur Poojy

23

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
27/3/2023

Respected Madam,

Following is/are the complaints received as on 27/3/2023

- 1) Online via email...NIL
- 2) Offline- After opening the 2 boxes ...NIL

Total= NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....  
27/3/2023 (Convenor)

Dr. Aparna Rathore.....  
27/3/23 (Science)

Dr. Priyanka Khurana.....  
Priyanka (Commerce)

Dr. Sweety Mathur.....  
Sweety 27/3/23 (Arts)

Committee -Students Grievance Redressal Cell

10/4/2023

Student Grievance Redressal Cell meeting was held on 10<sup>th</sup> April 2023. The meeting was chaired by Principal Madam.

Both complaint boxes one in canteen and one in front of library were opened.

\* Canteen box - Nil  
No complaint received

\* Library box - Nil  
No complaint received

\* No email complaint received

Members Present:-

Principal, Dr Seema Agrawal Seema  
(Chairperson)

Dr Sarika Kaul, Convenor Sarika

Dr Anas B Rathore Anas

Dr Priyanka Khurana Priyanka

Dr Sweety Mathur Sweety

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
10/4/2023

Respected Madam,

Following is/are the complaints received as on 10/4/2023

- 1) Online via email...NIL
- 2) Offline- After opening the 2 boxes ...NIL

Total= ...NIL

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you

Yours truly

Dr. Sarika Kaul.....  
10/4/2023  
(Convenor)

Dr. Aparna Rathore.....  
10/4/23  
(Science)

Dr. Priyanka Khurana .....  
(Commerce)

Dr. Sweety Mathur .....  
10/4/23  
(Arts)

Committee -Students Grievance Redressal Cell

17/4/2023

Student Grievance Redressal Cell meeting was held on 17<sup>th</sup> April 2023. The meeting was chaired by Principal Madam.

Both Complaint boxes one in canteen and one in front of library were opened.

\* Canteen box - Nil  
No complaint received

\* Library box - Nil  
No complaint received

\* No email Complaint received

Members Present:-

Principal, Dr Seema Agrawal Seema  
(Chairperson)

Dr Sauri Kaul, Convener Sauri

Dr Aparna B Rathou Aparna

Dr Priyanka Khurana Priyanka

Dr Sweety Mathur Sweety



2022-23  
-2023

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

To,  
The Principal,  
Kanoria PG Mahila Mahavidyalaya,  
Jaipur

Subject: Summary of Grievances/ Suggestions received as on  
..... 17/4/2023 .....

Respected Madam,

Following is/are the complaints received as on ..... 17/4/2023 .....

- 1) Online via email..... NIL .....
- 2) Offline- After opening the 2 boxes ..... NIL .....

Total= ..... NIL .....

Nature of Complaint:

- Canteen
- Infrastructure & other amenities
- Library
- HR
- Cultural
- Administrative
- Any other

Thanking you  
Yours truly

Dr. Sarika Kaul..... *Sarika* ..... (Convener) 17/4/2023

Dr. Aparna Rathore..... *Aparna* ..... (Science) 17/4/23

Dr. Priyanka Khurana..... *Priyanka* ..... (Commerce)

Dr. Sweety Mathur..... *Sweety* ..... (Arts)

Committee -Students Grievance Redressal Cell  
17/4/23