



Kanoria PG Mahila Mahavidyalaya Jaipur

# Notice

Date- 01-07-2022

## विद्यार्थी शिकायत निवारण प्रकोष्ठ

### **Students Grievance Redressal Cell**

समस्त छात्राओं को सूचित किया जाता है कि दो शिकायत पेटियाँ – एक पुस्तकालय एवं दूसरी कैंटीन में रखी गई हैं। आप अपनी कॉलेज संबन्धी कोई भी सुझाव/समस्या/शिकायत लिखकर इन पेटियों में डाल सकते हैं। आप आश्वस्त रहें, आपकी पहचान गोपनीय रखी जायेगी।

नोट : अपनी पर्ची पर दिनांक अवश्य अंकित करें। छात्राएँ निम्नलिखित ईमेल आईडी पर अपनी शिकायत/सुझाव भेज सकती हैं—[studentsgrievance.rc@kanoriacollege.in](mailto:studentsgrievance.rc@kanoriacollege.in)

The Students Grievance Redressal Cell has placed two suggestion boxes. One in front of library and another in canteen. If students have any suggestions /problems /complains, they can put their slips in the boxes. Secrecy shall be maintained regarding your identity. Kindly also mention date on your slip (optional). You can e-mail us at the following e-mail ID-

[studentsgrievance.rc@kanoriacollege.in](mailto:studentsgrievance.rc@kanoriacollege.in)

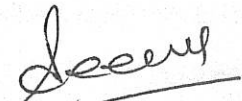
**Committee Members:**

Dr. Sarika Kaul (Convenor)

Dr. Aparna B. Rathore

Dr. Priyanka Khurana

Dr. Sweety Mathur

  
Principal

# Session 2022-23

Notices Regarding Students  
Grievance / Redressal Cell were put  
up on all notice boards on  
1<sup>st</sup> August 2022.

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

21.9.2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Teacher Leave - To be informed one day in Advance.

- Teacher teach in English medium to Hindi medium students also.  
(B.Sc-I) Maths, Phy, Chem. teachers teach in English only.

Action Taken by the Person concerned

- Teachers have been instructed to teach the students according to their medium.  
- Teachers taking planned leave always inform in advance and their names are put up on the notice board for the information to the students.

Complaint Resolved - Status & Date Box 23.9.22

Signature of the Person Concerned

Blaxina

Signature of the Principal

Seema

Committee - Students Grievance Redressal Cell

Signature of Convenor

Janki

Signature of the Member from Science

Manu

Signature of the Member from Commerce

Pragnya

Signature of the Member from Arts

Deepa

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

21-9-2022

Details of the Complaint

- 1) Projectors not working properly.
- 2) Toilets not washed regularly and needs fresheners.
- 3) Print facility from phone/computers required by students.

Action Taken by the Person concerned

1. Projectors repaired already. IT technician has been asked to check all projectors.
2. More slots of cleaning of washrooms. Caretaker to monitor regularly. Purchased fresheners & installed on 23/9/2022
3. Print facility has been made available in the library & notice has been put up for the students.

Complaint Resolved -Status & Date... Matter Resolved 23/09/2022

Signature of the Person Concerned ..... Ranjula Jain

Signature of the Principal... Jeenu

Committee -Students Grievance Redressal Cell-  
Signature of Convenor..... Janki

Signature of the Member from Science..... Manu

Signature of the Member from Commerce..... Prerna

Signature of the Member from Arts..... Geeta

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

21.9.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

1. 8:00 AM slot of class to be removed.

Action Taken by the Person concerned

8:00 am slot cannot be removed but student can be adjusted as per requirement.

Complaint Resolved -Status & Date..... 23/9/2022

Signature of the Person Concerned

Deenu

Signature of the Principal

Committee -Students Grievance Redressal Cell-

Signature of Convenor

Sanjay

Signature of the Member from Science

Shruti

Signature of the Member from Commerce

Rishika

Signature of the Member from Arts

Shreya  
23/9/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

21.9.2022

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

Syllabus of Sociology Paper - 2, Unit - I has been finished in only 1 week.

Action Taken by the Person concerned

Although it was noted in (7 days) but repeat the unit one.

Paper II: Introducing Sub Sociologies

Max Marks: 100

Sociology of Urban Society

Concepts: City and its Types, Urbanization, Urbanism, Migration
Urban Sociology: Nature, Subject Matter, Significance
Issues: Slums, Health and Sanitation

ncc you must this from the if coming 7/12/18

Complaint Resolved -Status & Date

Raj / Jain

Signature of the Person Concerned

Dy. Registrar (Academic-I) University of Rajasthan

Signature of the Principal

Seema

Committee -Students Grievance Redressal Cell- Signature of Convenor

Jarilla

Signature of the Member from Science

Aparna

Signature of the Member from Commerce

Anupama

Signature of the Member from Arts

23/9/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

21-9-2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

1. Change the timing of B.Sc. Part I Sec. B students due to problems faced like transportation and coaching.

Action Taken by the Person concerned

It is not possible to change the timings. Both the sections cannot come to the college at the same time.

Complaint Resolved -Status & Date 21.9.22

Signature of the Person Concerned Blaxima

Signature of the Principal Seema

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Amru

Signature of the Member from Science Apurva

Signature of the Member from Commerce Riyanka

Signature of the Member from Arts Seema

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

21.9.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

\* Complain to change the CR of B.Sc part III Bio - Mahima  
Dhinwa because of her misbehaviour and does not  
give correct information.

Action Taken by the Person concerned

Election is a democratic process and  
once a student is elected for any  
post it is not possible to change  
her.

Complaint Resolved -Status & Date Resolved on 26.9.22

Signature of the Person Concerned Blaxine

Signature of the Principal Soams

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Anita

Signature of the Member from Science Pranav

Signature of the Member from Commerce Harsh

Signature of the Member from Arts Soorav



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

29.10.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) Financial assistance for going in Educational  
Tone. Special request by Muskan Verma, BA Part II Student

(2) Expecting teachers to be present 5 days a week and leave to be  
informed one day in advance.

Action Taken by the Person concerned.....

• Educational trips are usually subsidize or  
free of cost. There are educational tour.

• Teacher have been told to inform the students  
in advance about the leave.

Complaint Resolved -Status & Date.....

Signature of the Person Concerned .....

Signature of the Principal.....

Committee -Students Grievance Redressal Cell-

Signature of Convenor.....

Signature of the Member from Science.....

Signature of the Member from Commerce.....

Signature of the Member from Arts.....

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

29.10.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint *Complaint regarding rude behaviour of canteen staff & tea is not good*

Action Taken by the Person concerned

- Canteen staff has been instructed to be very polite with the students.*
- Tea to be prepared in a better way.*
- Random testing to be done by the committee*

Complaint Resolved -Status & Date *Matter Resolved 31/10/2022*

Signature of the Person Concerned *Ranjula Jais*

Signature of the Principal *Jeeny*

Committee -Students Grievance Redressal Cell-  
Signature of Convenor *Jainendra*

Signature of the Member from Science *Arpita*

Signature of the Member from Commerce *Swati*

Signature of the Member from Arts *Swati*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

29.10.2022

Nature of Complaint:

- Canteen
- ✓  Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint

① Infrastructural Requirement by music department students -  
Curtains, Mattresses, extra room for practicing

Action Taken by the Person concerned

- Curtains already given
- Dori & Bedsheets already provided
- A separate room for practicing has been constructed in front of R.B.
- When R.B. is vacant in the time where classes are not held can be used for practicing.

Complaint Resolved - Status & Date. Matter Resolved 31/10/2022

Signature of the Person Concerned ..... Ranjula Jais

Signature of the Principal ..... Seem

Committee - Students Grievance Redressal Cell -

Signature of Convenor ..... Harish

Signature of the Member from Science ..... Anand

Signature of the Member from Commerce ..... Anand

Signature of the Member from Arts ..... Anand

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

29.10.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- ✓ Any Other (SPORTS)

Details of the Complaint

During Tournament - refreshment not received on time by sports students.

Action Taken by the Person concerned

4th In- refreshment - समय पर नहीं दिया गया  
31.10.22 Thanks  
31/10/22

Complaint Resolved -Status & Date

Signature of the Person Concerned Janish

Signature of the Principal Seema

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Janish

Signature of the Member from Science Apna

Signature of the Member from Commerce Janish

Signature of the Member from Arts Janish

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

29.10.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint

① Irregular classes of BBA Part I Section B

Action Taken by the Person concerned

Due to section allotment, this might be the case, proper attention has been given and the matter has been sorted by providing time table individually. classes are regular since 17 August

Complaint Resolved -Status & Date

Matter Resolved

Signature of the Person Concerned

Signature of the Principal

Jeena

Committee -Students Grievance Redressal Cell-

Signature of Convenor

Janki

Signature of the Member from Science

Aparna

Signature of the Member from Commerce

Prayansh

Signature of the Member from Arts

Seema

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

29.10.2022

- Canteen
- Infrastructure & Other Amenities
- ✓ Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Complaint regarding maintaining silence & discipline in Library.

(2) A separate reading room required for taking own books inside

Action Taken by the Person concerned

- 1) We are doing regular monitoring for maintaining silence and discipline in Library. But sometimes some of the students taking their online class in mobile and sometime they are discussing their topic. But I try my best for the same.
- 2) Requirement is already given for separate reading room.

Complaint Resolved - Status & Date

Matter resolved on 29/10/2022

Signature of the Person Concerned

*Mangla*

Signature of the Principal

*Deena*

Committee - Students Grievance Redressal Cell-

Signature of Convenor

*Harika*

Signature of the Member from Science

*Apame*

Signature of the Member from Commerce

*Deepa*

Signature of the Member from Arts

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

12.11.2022

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint 1. Improper flush in tanks & no water in toilets  
2. Rude & ignorant behaviour of canteen staff  
3. Slow service of canteen staff.

Action Taken by the Person concerned

1. Proposal has been given for repair and remodelling of the toilets.
- 2+3. A Training will be conducted for the canteen staff for the service & behaviour management.

Complaint Resolved -Status & Date... Resolved... Date - 14.11.2022

Signature of the Person Concerned... Ranjula Jari

Signature of the Principal... Jeen

Committee -Students Grievance Redressal Cell-  
Signature of Convenor... Sanika

Signature of the Member from Science... Manee

Signature of the Member from Commerce... Ryane

Signature of the Member from Arts... Caral

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

19.11.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint 1. 8:00AM time slot to shift to 8:50AM.  
2. Psychology Students - Regarding changing their batch to Ayushi & Mahima.  
3. B.COM-I - Students - Regarding a request to change Accountancy teacher.  
4. B.A.(H.)I Students - To change their political science teacher from sehul to palu.

Action Taken by the Person concerned.....

slot were adjusted.

Complaint Resolved -Status & Date Resolved 23/11/2022

Signature of the Person Concerned.....

Signature of the Principal.....

Committee -Students Grievance Redressal Cell-

Signature of Convenor.....

Signature of the Member from Science.....

Signature of the Member from Commerce.....

Signature of the Member from Arts.....



KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

26.11.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Canteen staff is rude  
(2) Service is slow

Action Taken by the Person concerned

- Canteen staff has been instructed to be very polite with the students.
- A training session was conducted to improve behaviour of canteen staff.
- Two more staff has been recruited for fast service of the canteen.

Complaint Resolved -Status & Date Complaint Resolved 30.11.2022

Signature of the Person Concerned Ranjula Jain

Signature of the Principal Seenu

Committee -Students Grievance Redressal Cell-  
Signature of Convenor Janki

Signature of the Member from Science Anurag

Signature of the Member from Commerce Piyanka

Signature of the Member from Arts Sunita

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

26-11-2022

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Request for change of 8am classes  
(2) Complaint regarding shifting of class from Rm 5 to  
Rm 6 on 21/11/22 and no space left for students

Action Taken by the Person concerned.....

1. Slot were adjusted
2. The adjustment were for one day only

Complaint Resolved -Status & Date..... Resolved - as the room was  
adjusted due to NAAC Peer Team visit. Students were informed  
in advance.

Signature of the Person Concerned.....

Signature of the Principal..... Seema

Committee -Students Grievance Redressal Cell  
Signature of Convenor..... Anurita

Signature of the Member from Science..... Aparna 26/11/2022

Signature of the Member from Commerce..... Anurita

Signature of the Member from Arts..... Suseen 26/11/22

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

2.12.2022

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) Lack of variety food in the canteen

Action Taken by the Person concerned.....

Many more items were incorporated in the canteen menu.

Complaint Resolved -Status & Date..... Complaint Resolved 5/12/2022

Signature of the Person Concerned..... Ranjula Jain

Signature of the Principal..... Seema

Committee -Students Grievance Redressal Cell-  
Signature of Convenor..... Anshika

Signature of the Member from Science..... Anshika

Signature of the Member from Commerce..... Anshika

Signature of the Member from Arts..... Anshika

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

2.12-2022

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) 2 complaints regarding change of teacher - Dr. Arti Mishra (Ma'am only gives YouTube link and does not teach)

Action Taken by the Person concerned

Dr. Arti Mishra, was warned and was asked to improve her methodology & not to adhere to such a practise.

Complaint Resolved - Status & Date Resolved 7/12/2022

Signature of the Person Concerned Arti Mishra

Signature of the Principal

Committee - Students Grievance Redressal Cell -  
Signature of Convenor Arvika

Signature of the Member from Science Arav

Signature of the Member from Commerce Purambe

Signature of the Member from Arts Suresh

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative
- Any Other

Details of the Complaint (1) & Complaints regarding change of teacher - Dr. Anita Kataria (Mam does not teach & explain well, does not know spellings & pronunciation and takes things lightly)

Action Taken by the Person concerned Dr Anita Kataria, was discontinued from the services of the college after the complaint.

Complaint Resolved - Status & Date Resolved 7/12/2022

Signature of the Person Concerned

Signature of the Principal *[Signature]*

Committee - Students Grievance Redressal Cell  
Signature of Convenor *[Signature]*

Signature of the Member from Science *[Signature]*

Signature of the Member from Commerce *[Signature]*

Signature of the Member from Arts *[Signature]*

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

ACTION TAKEN REPORT

7.1.2023

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint (1) & am classes should be changed

Action Taken by the Person concerned. As per policy, sam class cannot be removed.

Complaint Resolved -Status & Date Resolved 7/1/2023

Signature of the Person Concerned Jeem

Signature of the Principal Jeem

Committee -Students Grievance Redressal Cell  
Signature of Convenor Sanika

Signature of the Member from Science Apamee

Signature of the Member from Commerce Riyanka

Signature of the Member from Arts Suresh

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

6.2.2023

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- ✓ Administrative - Convenor, Centre for Career & Placement
- Any Other

Details of the Complaint (1) Placement drive should be organized for Bio-Technology students.

Action Taken by the Person concerned

We have already organized placement drive for science students and will organized more for Bio-technology students. Suggestion noted.

Complaint Resolved -Status & Date 11/2/2023

Signature of the Person Concerned *Ranjana* 11/2/2023

Signature of the Principal *Secy* 11/2/2023

Committee -Students Grievance Redressal Cell

Signature of Convenor *Jaishe*

Signature of the Member from Science *Poojanka*

Signature of the Member from Commerce *Suresh*

Signature of the Member from Arts

KANORIA PG MAHILA MAHAVIDYALAYA, JAIPUR

STUDENTS GRIEVANCE REDRESSAL CELL

6.2.2023

ACTION TAKEN REPORT

Nature of Complaint:

- Canteen
- Infrastructure & Other Amenities
- Library
- HR
- Cultural
- Administrative
- Any Other

Details of the Complaint ① Choco-Bar stock should be kept  
② Online payment should be accepted in canteen

Action Taken by the Person concerned

- Choco-Bar stock was less owing to winters. Now its stock has been stored.
- Online payment is a good option for payment but is not possible for canteen.

Complaint Resolved -Status & Date..... Complaint Resolved 9/2/23

Signature of the Person Concerned..... Ranjula Jain

Signature of the Principal..... Seem

Committee -Students Grievance Redressal Cell-  
Signature of Convenor..... Anshika

Signature of the Member from Science..... Anand

Signature of the Member from Commerce..... Rajanika

Signature of the Member from Arts..... Anand